

Accounts - Email Payment Receipts Stalling and Not Sending (15324)

Last Modified on 06/02/2023 9:42 am EDT

Previously, when attempting to send an email payment receipt from the customer's AR History, the system would stall and not send. This has been resolved.

The screenshot displays the 'AR HISTORY' interface. At the top, there are summary boxes for 'CURRENT' (76.50), '1-30 DAYS' (0.00), '31-60 DAYS' (95.60), '61-90 DAYS' (227.41), '91-120 DAYS' (50.00), '120+ DAYS' (0.00), and 'TOTAL' (449.51). Below this is a 'DEPOSIT AMOUNT' of -114.00. The main table lists transactions with columns for DATE, DUE DATE, PERIOD, SITE ID, TYPE, REFERENCE NO, AMOUNT, APPLIED AMOUNT, and BALANCE. A context menu is open over the row dated 04/13/23, with 'Email' selected. A 'SUCCESS' dialog box is overlaid on the bottom right, stating 'Email Sent Successfully' with an 'OK' button.

DATE	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO	AMOUNT	APPLIED AMOUNT	BALANCE
06/01/23		2023-06		Payment - Visa - Credit Card	123456_DEMO_AUTH	(54.00)	0.00	(54.00)
05/12/23	06/01/23	2023-05		Invoice	870863	30.00		30.00
05/12/23	06/01/23	2023-05		Invoice	870862	132.00		132.00
04/17/23		2023-04		Payment - Bank Account - eCheck	123456_DEMO_AUTH	(52.50)	42.50	(10.00)
04/17/23		2023-04		Payment - Visa - Credit Card	123456_DEMO_AUTH	(15.75)	0.75	(15.00)
04/17/23		2023-04		Deposit - Check		(99.00)	0.00	(99.00)
04/14/23	04/14/23	2023-04	48910001	Invoice		0.35		0.35
04/13/23		2023-04		Payment - Visa - Credit Card		(6.50)	0.00	(6.50)
04/01/23	04/21/23	2023-04		Invoice		95.25		95.25
03/01/23		2023-03		Deposit - Check		(15.00)	0.00	(15.00)
03/01/23	03/21/23	2023-03		Invoice				47.41

Pathway: Accounts > Search > Accounts