Dispatch - Unassign Route from a Stop (15287)

Last Modified on 06/02/2023 9:20 am EDT

The issue that prevented stop removal from both the Route Dispatch Map and the Services List in Dispatch has been resolved.

Route Dispatch Map

Create a radius around the locations you want to remove from the route. Right click anywhere within the radius to open Edit Service Records. Select Remove From Route and then Save.



Services List

Select the Route from the Dispatch screen to open the Services List. From the Services List, select the service locations you would like to remove and click Edit to open the Edit Service Record(s). Select Remove From Route and then click on Save.

SERVICES LIST				? 😣
Dispatch 💌 Select Print Format 💌	🚔 🛛 🖉 📄 SET POSTING 💌 🛛 🖉 EDIT		Search	ي 🛛 ۹
ROUTE SEQ TORDER NOTE LOC	ATION SCHEDULED CREATED ON DATE T	WO# WO TYPE	SERVICE QTY TYPE	EQUIPMENT PHOTOS
COR 101 335 AL/ 139	522001 * Thu 5/25/23 //10/23 3:00am ANIZ SONYA	5871176 Scheduled Service DO NOT SERVICE Credit Hold	RS Service 1	2 Yard RL
COR 101 443 Chii 130	EDIT SERVICE RECORD(S) ? &	5871178 Scheduled Service	RS Service 1	96 Gallon Trash
COR 101 430 La C 909	SCHEDULED DATE 05/25/2023	5871180 Scheduled Service DO NOT SERVICE Credit Hold	RS Service 1	4 Yard RL
	* Only services with status of Scheduled, In Progress, or Do Not Service status will be updated			
	SAVE			

Pathway: Operations > Dispatch