Account Requests - Logic Updated for Text Notifications (15173)

Last Modified on 05/10/2023 1:37 pm EDT

Logic was updated to Account Requests to send a text message notification to the Sales Rep on the account when a request is received from the Customer Portal. A text message is also sent to any user a request is reassigned to. This follows similar text message logic as Task notifications.

Pathway: *Customer Portal; Account Requests (Icon in Core)*