

Accounts - Work Type Set to 'Create One Service Record Per Qty' Issue Resolved (14472)

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Previously, work types set to create one service record per quantity continued to create only one service record for all quantities. This has been fixed.

In Work Type Event Setup, if 'Create One Service Record Per Qty' is set to **Yes**, a separate service record is created for each quantity.

The image shows two overlapping software forms. The background form is titled "ADD WORK TYPE" and has a "Work Type" tab. It contains several input fields: ID, NAME, LINE OF BUSINESS, INVENTORY MOVE TYPE (set to "None"), ACTION CATEGORY, ORDER BASELINE SECONDS, DEFAULT SECONDS PER UNIT, MANIFEST NOTIFICATION TEMPLATE, **CREATE ONE SERVICE RECORD PER QUANTITY** (set to "Yes"), ENABLE DISPOSAL OR MATERIAL ENTRY (set to "None"), and ENABLE CONSOLIDATION BATCH LINK (set to "No"). The foreground form is titled "ADD ACTIVE SERVICE" and contains: REASON CODE (ADD-Add Svc - New Service), START DATE (05/09/23 Tuesday), QTY (3), EQUIPMENT (10 Yard Roll Off), SERVICE CODE (10 Yard Open Top Service), FREQU (1x pe), SERVICE DAYS (checkboxes for Mon, Tue, Wed, Thu, Fri, Sat, Sun), REQUESTED BY, SERVICE NOTES, ROUTE, DATE (05/09/23 Tuesday), and WORK ORDER NOTES. A red arrow points from the "Yes" value in the "CREATE ONE SERVICE RECORD PER QUANTITY" field of the first form to the "3" value in the "QTY" field of the second form.

Pathway: Accounts > Search > Accounts; Setup > Operations > Work Type