

Work Order - Default Destination Not Displaying on Scheduled Work Orders (14744)

Last Modified on 04/27/2023 2:13 pm EDT

An issue has been resolved that prevented the Default Destination assigned to a service from populating in the Service Record's *Destination / Origin* field. This affected Scheduled Event Type work orders.

The screenshot displays a software interface for managing work orders. At the top, there is a table of 'ACTIVE SERVICES (2)'. The first service is 'Regulated Medical Waste Service' with a quantity of 1, service code 9DA2, and a frequency of 1x per week. A callout box for this service shows 'Default Destination: Example Destination' and 'Reason: ADD-Add Svc - New Service'. The second service is also 'Regulated Medical Waste Service' with a quantity of 3, service code A73C, and a frequency of 1x per week. Below the services table is a calendar view for May 2023. An 'EDIT SERVICE RECORD' modal window is open, showing details for work order 5915804. The modal includes fields for 'SCHEDULED DATE', 'ROUTE', 'SEQUENCE', and 'DESTINATION / ORIGIN'. The 'DESTINATION / ORIGIN' field is highlighted in yellow and contains the value 'Example Destination-CUST PD'. A red arrow points from the 'Default Destination' in the service list to this field. At the bottom of the modal, there is a table with columns: GROSS QTY, LABELS, NO CHARGE QTY, CHARGE QTY, UOM, CHARGE CODE, PER UNIT, VENDOR RATE, MINIMUM TYPE, MINIMUM, and TOTAL. The table shows a single row with a gross quantity of 0, a charge quantity of 0, and a total of \$ 0.00.

QTY	SERVICE CODE	SERVICE ID	FREQUENCY	SCHEDULE	RATE	START DATE	END DATE	CONTRACT EXP.	WO MIN.
1	Regulated Medical Waste Service	9DA2	1x per week	F	\$ 99.00 per month	04/23/23		09/26/21	
3	Regulated Medical Waste Service	A73C	1x per week	S	\$ 165.00 per month	04/23/23		09/26/21	

GROSS QTY	LABELS	NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL
0		0	0	each	30 Gal Box Per Container ...	\$ 0.00		None		\$ 0.00

Pathway: Accounts > Search Work Order