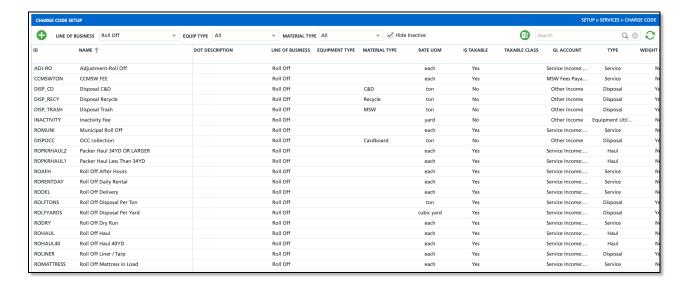
Charge Code Setup

Last Modified on 09/23/2025 9:02 am PDT

Pathway: Setup > Services > Charge Code

Charge Codes establish the charges available to a line of business and are used when billing for a service. This is the first step in setting up charge codes for use in active services, work orders, and the driver app. After creating a charge code, it must be configured in the **Available Charge Code** screen to make it available.



Permissions

The following permission(s) are required to add and update service codes:

Permission ID	Permission Name
118	Setup \ Services

Field Descriptions

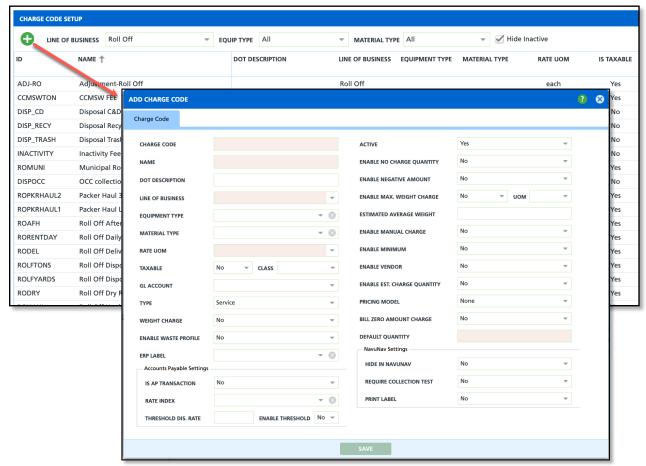
Field	Descriptions
Charge Code Required	The unique ID for the charge code.
Name Required	Name of the charge code that displays on the Service Record and Invoices.
DOT Description	The description that is used to print on a Manifest.
Line Of Business	The Line Of Business the charge code belongs to and controls the charges that
Required	are available on the work order.
Equipment Type	Identifies the type of equipment the charge code applies. In the Charges tab of the Service Record, the 'Charges must match Equipment' check box will restrict the charge codes that display to only those where the Equipment identified on the charge code matches the Equipment identified on the Service Record.

Identifies the type of material the charge code applies. In the Charges tab of the Service Record, the 'Charges must match Mocheck box will restrict the charge codes that display to only those where Material identified on the charge code matches the Material identified Service Record. Rate UOM Required The Unit Of Measure that is used to calculate the rate. Indicates if the charge code is taxable and should be included in tax calculations. Specifies the GL Account used to track revenue streams associated with charge code. Type Weight Charge Setup to charge the charge code applies (Service, Disposal, Delive) Weight Charge Setup to charge by the weight of the load. Allows assignment of EPA waste codes to a charge code. Accounts Payable Settings Select if this transaction is a rebate or refund payment is to be issued customer, a separate AP invoice will be created separate from Non-ATT Transaction Invoices. Rate Index Allows selection of a default rate setup.	here the ied on the with the ery, etc.).
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Rate Index Allows selection of a default rate setup.	
Threshold Dis. Weight	
Active Controls the charge codes availability for use. If inactive, the charge not be used.	code can
Enable No Charge Quantity Default setup that indicates up to what quantity a charge will not be	applied.
Enable Max Weight Charge If enabled, a charge will be applied when the max weight is exceeded	d.
Estimated Average Weight Allows a user to identify the average weight on the waste material co	ollected.
Enable Manual Charge If enabled, the charge code will be an available manual charge.	
Enable Minimum Allows a user to set a minimum amount for the charge code.	
Enable Vendor Allows a user to allow a Vendor tab to appear in the Service Record to Vendor details to be set for this Charge Code.	to complete
Enable Est. Charge Quantity Estimate the amount of charges that will be applied during a service.	
Options include: 'None' - No pricing model is needed for this Charge Code. 'Tiered' - Allows this code to be quoted and billed as Tiered Price 'Work Order Volume' - Allows this code to be quoted and billed volume on the Work Order.	_
Bill Zero Amount Charge Option to display the charge code on the invoice if the charge code is with a quantity greater than zero where the amount is \$0.00.	s billed
Default Quantity The amount entered here is automatically applied to the Quantity field work order for the charge code.	eld on the

Mobile App Settings	
Hide In Driver Apps	Controls the availability of the charge code in the NavuNav driver app. If enabled, the driver can select it as an additional charge when servicing a stop.
Require Collection Test	If enabled, requires the driver to complete collection testing.
Print Label	If enabled, prompts the system to print labels from NavuNav and Core for the quantity of containers collected.

Add a Charge Code

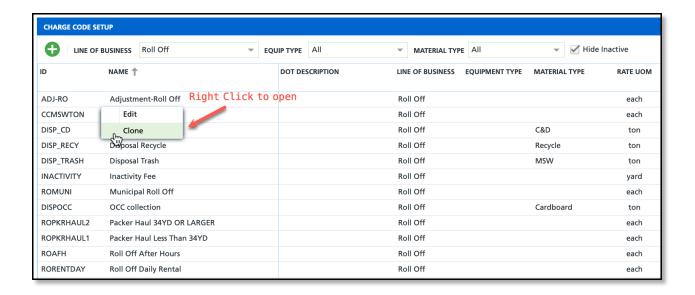
Follow the process outlined here to add a new charge code. This is the first step in setting up charge codes for use in active services, work orders, and the driver app. After creating a charge code, it must be configured in the **Available Charge Code** screen to make it available.



- 1. Select the green '+' icon to open the Add Charge Code editor.
- 2. Complete the following required fields:
 - Enter a unique ID in the **Charge Code** field.
 - Enter a Name that will display in drop down selections.
 - Select the **Line Of Business** the charge code applies to.
 - Select the Unit Of Measurement for rate calculations.
- 3. Complete additional fields based on your company's setup requirements.
- 4. Click Save when finished.

Clone a Charge Code

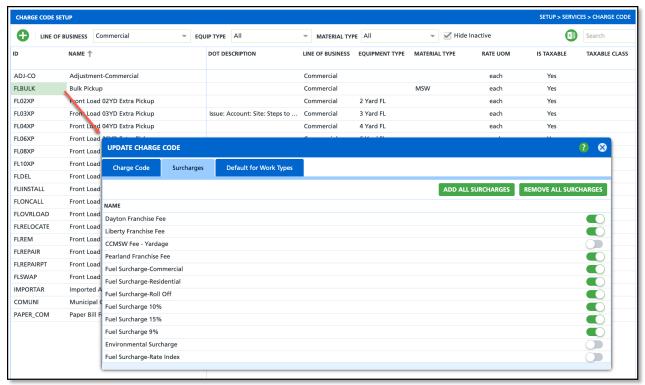
To simplify the process of adding a new charge code (that is similar to another), a cloning feature is available. A clone creates an identical record of an existing charge code that can be edited to create a new one.



- 1. Right click on the charge code you would like to use as the clone.
- 2. Select 'Clone' and the Clone Charge Code editor will display.
- 3. Edit the fields specific to the new charge code.
- 4. Click Save when finished.

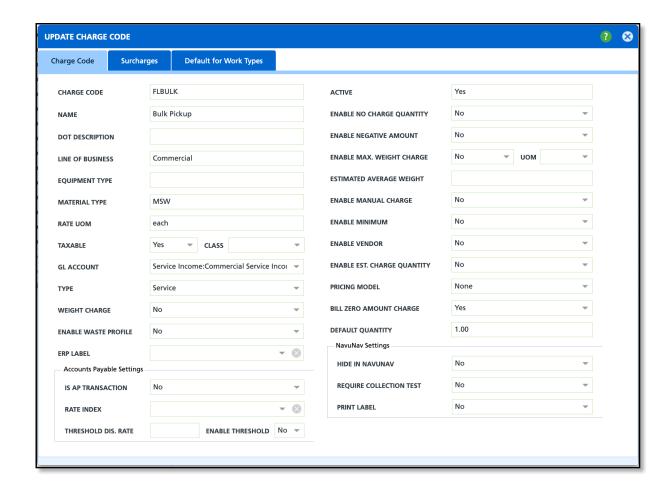
Update Charge Code: Tabsets

After a charge code has been created and saved, additional tabs are available. Double click on the charge code to open the Update Charge Code popup editor to access its tabs.



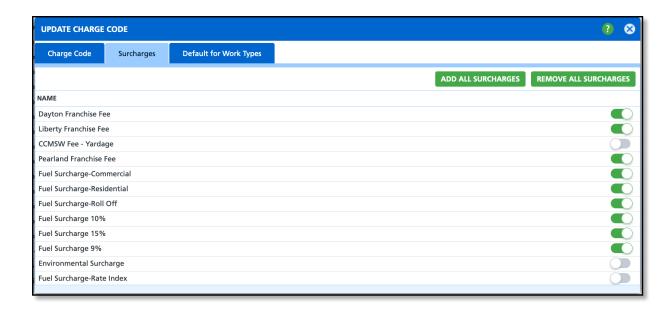
Charge Code

The Charge Code tab includes all the details of the charge code.



Surcharges

After a charge code has been saved, the Surcharges tab is available. Select each default surcharge a charge code should include and it will be automatically applied with the charge code in billing.



Mass Add/Remove Surcharges

Option	Description
Add Surcharges	Select and all surcharges listed will be added to the charge code. When the
	charge code is used, the surcharges will be automatically applied.

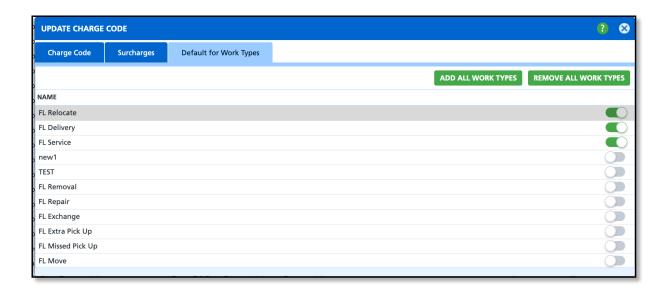
Select and all surcharges listed will be removed from the charge code.

Individually Add/Remove a Surcharge

Use the toggle buttons associated to the surcharge to add it or remove it from the charge code.

Default for Work Types

The Default Work Types tab identifies the work types that should be automatically applied when a charge code is used. When adding a new charge code, the Default Work Types tab displays after the charge code has been saved.



Mass Add/Remove Default Work Types

Option	Description
All All Work Types	Select to assign all listed work types to the charge code.
Remove All Work	Select to remove any assigned work types listed from the charge code.
Types	

Individually Add/Remove Default Work Types

Use the toggle buttons associated to the work type to add it or remove it from the charge code.

Related Articles

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