

Send Bulk Account Portal Invites Not Sending Email (15004)

Last Modified on 03/23/2023 3:38 pm EDT

An issue has been resolved that prevented the Bulk Account Portal Invites tool from sending out emails if 'Accounts with Active Services' was checked and more than one active service existed for an account.

BULK ACCOUNT PORTAL INVITES

DIVISION	<input type="text"/>	EMAIL FROM	<input type="text"/>
ACCOUNT CLASS	<input type="text"/>	NOTIFICATION TEMPLATE	<input type="text"/>
BILL GROUP	<input type="text"/>		
ACCOUNT SOURCE	<input type="text"/>		
SITE SOURCE	<input type="text"/>		

Accounts with Active Services
 Accounts with Balance Due
 Restrict to Billing Contacts
 Accounts without Automatic Payment

For new & unactivated contacts, a new temporary password will be generated and sent to the contact.
No notifications will be sent to contacts that have already accepted an invitation.

Pathway: Database > Bulk Account Portal Invites