

Portal - Invoice By Email Enrollment Available Through Customer Portal (14976) [Enhancement]

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The Customer Portal has been updated to provide portal users the option to manage their paperless billing preference.

Requirements:

- The portal user must be a billing contact **OR** an account contact for an account that has no billing contacts identified.
 - If the portal user is currently an account contact, their contact status will be updated to first billing contact upon selecting a billing preference.
 - If the portal user is neither a billing contact nor an account contact, a link will not display.

Customer Portal Display Links

Link Displayed	Description
<i>Invoice By Mail - Enable Paperless Billing</i>	Displays if the account's billing setup is set to receive paper billing.
<i>Manage</i>	Displays if the account's billing setup reflects either email link, or email attachment.



When a user selects either link, the following options display:

- Receive Invoice Link Electronically
- Receive Invoice PDF by Email
- Receive Paper Invoice by Mail

Pathway: Portal