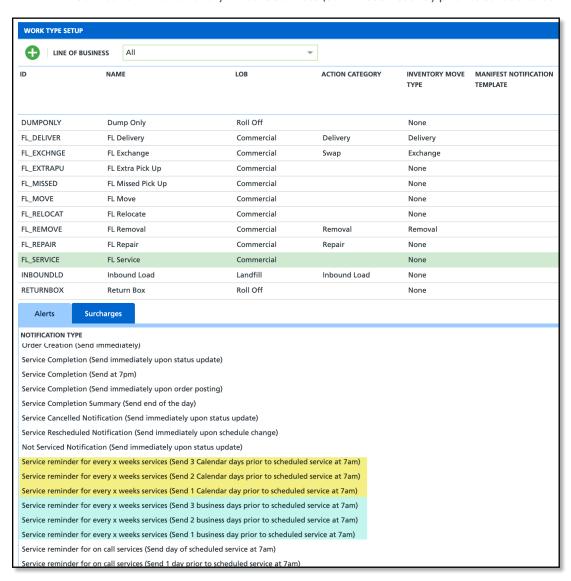
Operations (Work Type) - Enhancements to Service Notifications (14781) [Enhancement]

Last Modified on 03/17/2023 2:02 pm EDT

The following changes have been applied to Service Notifications:

- Update to existing alert names to indicate alerts are sent based on calendar days (Monday Sunday)
 - The existing 'Service reminder for every x weeks services (Send 3 Calendar days prior to scheduled service at 7am)
 - The existing 'Service reminder for every x weeks services (Send 2 Calendar days prior to scheduled service at 7am)
 - The existing 'Service reminder for every x weeks services (Send 1 Calendar day prior to scheduled service at 7am)
- New alerts added to indicate alerts are sent based on business days (Monday Friday):
 - o Service reminder for every x weeks services (Send 3 business days prior to scheduled service at 7am)
 - Service reminder for every x weeks services (Send 2 business days prior to scheduled service at 7am)
 - Service reminder for every x weeks services (Send 1 business day prior to scheduled service at 7am)



Pathway: Setup > Operations > Work Type