

# Active Services - Validation Popup Message Added For Invalid End Dates (14789)

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When ending a service, a Validation popup will display if the end date entered does not match the following end date logic:

1. End Date is greater than or equal to the service's start date.
2. End Date is greater than or equal to the schedule date of the last completed work order.

The screenshot displays the 'EDIT ACTIVE SERVICE' form. At the top, the 'REASON CODE' is 'END-Closed Business', 'Week 11 (A)', and 'END DATE' is '03/13/23 Monday'. The 'BILLED THROUGH DATE' is '2023-03-14'. Below this, 'CREDIT' is '\$ 0.00'. The main service details include 'QTY' of 2, 'EQUIPMENT' as '10 Yard Roll Off', 'SERVICE CODE' as '10 Yard Open Top Service', 'FREQUENCY' as '1x per week', 'PER UNIT' as '0.0000', and 'SERVICE FEES' as '0.00' with a unit of 'month'. A 'VALIDATION' popup is centered over the form, displaying the message: 'End Date must be greater than or equal to Mar 15, 2023 (Service Start Date)'. At the bottom of the screen, there is a table of 'SERVICE CHARGES'.

SERVICE CHARGES	RATE	UOM	NO CHARGE QTY	EST QTY	MINIMUM TYPE	MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RATE	WORK TYPES
Roll Off Delivery	\$ 0.00	service	0						1
Roll Off Haul	\$ 0.00	service	0						4
Roll Off Disposal Per Ton	\$ 0.00	ton	0						4

**Pathway:** Accounts > Search > Account (Customer Service Screen) > Active Services (section)