

Proposals - Cannot Delete Tiered Pricing (14943)

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Previously, an error message was produced when users attempted to delete a Tiered Pricing charge from a proposal (Services tab > double click on the service to open the 'Edit Service' window). This has been fixed.

The screenshot displays two overlapping windows from a software application. The top window, titled 'EDIT PROPOSAL - 3766', features a navigation bar with 'Settings', 'Services' (highlighted with a red notification icon), 'History', 'Attachment', and 'Master Agreement'. Below this is a table with columns: SITE ID, START DATE, QTY, SERVICE CODE, FREQUENCY, RATE, and VENDOR RATE. A single row is visible with the following data: 48909001, (blank), 1, Regulated Medical Waste Se, 1x per week, \$ 0.00, month. A red minus icon is present in the right margin of this row. A 'Total' row at the bottom shows \$ 0.00 for both Rate and Vendor Rate. A 'MAP SERVICE LOCATIONS' button is visible in the top right of the table area.

The bottom window, titled 'EDIT SERVICE', is for editing the selected service. It includes a 'Clone Service' link and input fields for QTY (1), EQUIPMENT (N/A), SERVICE CODE (Regulated Medical Waste Se), FREQUENCY (1x per week), PER UNIT (0.0000), and SERVICE FEES (0.00 month). A map section on the right shows a location pin for 'Connected Solar | Tesla Solar Shingle & Power...'. Below the map are fields for 'WORK ORDER MINIMUM' and 'DEFAULT DESTINATION'. At the bottom, a 'SERVICE CHARGES' table is shown with columns: SERVICE CHARGES, RATE, UOM, NO CHARGE QTY, EST QTY, MINIMUM TYPE, MINIMUM, OVER MAX WEIGHT, OVER MAX TYPE, OVER MAX WEIGHT RATE, and WORK TYPES. One row is listed: '43 Gal Reusable Tiered - RMW' with a green checkmark and a red minus icon in the 'WORK TYPES' column. A red arrow points to this minus icon. A green 'SAVE' button is located at the bottom center of the window.

Pathway: Accounts > Search > Account (Customer Service Screen) > Orders, Quotes and Contracts