

Work Type Event Class

Last Modified on 07/23/2024 10:48 am EDT

Pathway: Setup > Operations > Work Type Event Class

WORK TYPE EVENT CLASS SETUP				SETUP > OPERATIONS > WORK TYPE EVENT CLASS	
ID	NAME	LINE OF BUSINESS	LINKED SERVICE CODES		
1000	Roll off Services	Roll Off	24		
1001	Front Load Services	Commercial	26		
1002	Residential Services	Residential	16		
1004	Residential - Hand Throw	Residential	2		
1005	Landfill	Landfill	0		
1006	Medical Waste	Medical Waste	2		
1007	Transfer	Medical Waste	1		
1008	Scale Inbound	Scale	1		
1009	Document Destruction	Document Destruction	2		
1010	Hazardous Waste Services	Hazardous Material	1		
<div style="background-color: #e9ecef; padding: 2px; display: inline-block;">Available Actions</div>					
EVENT CLASS	EVENT TYPE	WORK TYPE	ALLOW SELF-SERVICE ORDERING	SELF SERVICE REASON CODE	NOTE
Hazardous Waste Services	Scheduled Service	Service HAZ	No		
Hazardous Waste Services	On Call	Deliver HAZ	No		
Hazardous Waste Services	On Call	Remove HAZ	No		
Hazardous Waste Services	On Call	Oncall Haz	No		

Permissions

The following permissions are required to add and edit work type event class:

Permission ID	Permission Name
24	Setup \ Operations

Screen Descriptions

Field	Descriptions
Add Icon (Green '+')	Selection button to add a new work type event class.
ID	Displays the ID associated to the work type event class.
Name	Displays the name of the work type event class.
Line Of Business	Displays the Line of Business the work type event class is available to.
Linked Service Codes	Displays a count of service codes linked to the work type event class. Select the link to view the list of service codes and edit the work type event class they are assigned. Only work type event classes with '0' service codes linked can be inactivated.

Add: Work Type Event Class

ID	NAME	LINE OF BUSINESS	LINKED SERVICE CODES
1000	Roll off Services	Roll Off	24
1001	Front Load Services	Commercial	26
1002	Residential Services	Residential	16
1004	Residential - Hand Throw	Residential	2
1005	Landfill	Landfill	0
1006	Medical Waste	Medical Waste	2
1007	Medical Waste	Medical Waste	1
1008	Scale	Scale	1
1009	Document Destruction	Document Destruction	2
1010	Hazardous Waste Services	Hazardous Material	1

- Complete the following required fields:
 - Enter a **Name** for the Work Type Event Class.
 - Select the **Line Of Business** this Work Type Event is for.
 - Select the **Active** status.
- Click 'Save' when finished.

Inactivate a Work Type Event Class

ID	NAME	LINE OF BUSINESS	LINKED SERVICE CODES
1000	Roll off Services	Roll Off	24
1001	Front Load Services	Commercial	26
1002	Residential Services	Residential	16
1004	Residential - Hand Throw	Residential	2
1005	Landfill	Landfill	0
1006	Medical Waste	Medical Waste	2
1007	Medical Waste	Medical Waste	1
1008	Scale	Scale	1
1009	Document Destruction	Document Destruction	2
1010	Hazardous Waste Services	Hazardous Material	1

- Review the **Linked Service Codes** for the work type event class.
 - If '0' is displayed, the work type event class can be inactivated by double clicking within its row and selecting 'No' from the Active drop down. Click away and the system will auto-save.
 - If a value greater than '0' is displayed, select the hyperlink to open the Service Codes editor. Continue to step 2.
- Scroll the Service Codes screen to the right until the **Work Type Event Class** column is displayed.
- Click within the column for each service code and assign it to another work type event class. Close the popup screen when all have been reassigned.
- After all service codes have been reassigned, and the Linked Service Codes column displays '0', the work type event class can now be inactivated by double clicking within its row and selecting 'No' from the Active drop down.
- Click away and the system will auto-save.

Available Actions (Tab)

Once a Work Type Event Class has been created, use the Available Actions tab to add item(s) to the work type event class. Selecting the work type event class from the upper grid indicates the assignment location for the items.

WORK TYPE EVENT CLASS SETUP
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1005	Landfill	Landfill	0
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1007	Transfer	Medical Waste	1
1008	Scale Inbound	Scale	1
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1010	Hazardous Waste Services	Hazardous Material	1

Available Actions

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EVENT CLASS	EVENT TYPE	WORK TYPE	ALLOW SELF-SERVICE	SELF SERVICE REASON CODE	NOTE
Hazardous Waste Services	Scheduled Service	Service HAZ	No		-
Hazardous Waste Services	On Call	Deliver HAZ	No		-
Hazardous Waste Services	On Call	Remove HAZ	No		-
Hazardous Waste Services	On Call	Oncall Haz	No		-

Field Descriptions: Available Actions

Field	Description
Event	The Name of the Event Class Item.
Event Type	<p>Event Type displays under 'Order Type' on a work order. Not every event class will include all event types listed below. Create one <i>Work Type Event Class Item</i> for each scenario that may apply for an Event Class.</p> <ul style="list-style-type: none"> Scheduled Service - Select 'Scheduled Service' if the event class includes scheduled services (services that follow a daily, weekly or monthly schedule). Add Service - Setup to indicate a service is being added. Quantity Increase - Select 'Quantity Increase' if the event class includes services where the quantity can be increased. Quantity Decrease - Select 'Quantity Decrease' if the event class includes services where the quantity can be decreased. End Service - Setup to indicate service is ending. On Call - Select 'On Call' if the event class includes on call services. Inbound / Receiving - Applies to incoming waste. Outbound / Shipping - Create an 'Outbound' event type if the event class includes the transfer of waste. Swap Exchange Split Order - Select 'Split Order' if the event class should include the split order option. A split order is a "child" work order that was created from a parent work order to complete a job.

Work Type	Select the Work Type associated to the Event Type. This is what displays on the service record.
Note	Captures additional notes for internal use.
Remove Icon	Removes the item from the available actions for the work type event class.

Setup: Add Work Type Event Class Item

The screenshot shows the 'WORK TYPE EVENT CLASS SETUP' interface. The main table lists event classes with columns for ID, NAME, LINE OF BUSINESS, and LINKED SERVICE CODES. A modal window titled 'ADD WORK TYPE EVENT CLASS ITEM' is open, showing fields for EVENT (Residential - Hand Throw), EVENT TYPE, WORKTYPE, ALLOW SELF-SERVICE ORDERING, and a NOTE field. A red arrow points from the 'Available Actions' tab to the '+' icon in the modal.

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1005	Landfill	Landfill	0
1006	Medical Waste	Medical Waste	2
1007			1
1008			1
1009			2
1010			1

EVENT CLASS	EVENT TYPE	WORK TYPE	ALLOW SELF-SERVICE ORDERING	SELF SERVICE REASON CODE	NOTE
Residential - Hand Throw	Scheduled Service	RS Service	No		
Residential - Hand Throw	On Call	RS Extra Pick Up	No		
Residential - Hand Throw	On Call	RS Bulk Pickup	No		

1. Click on the **Work Type Event** you would like to create an Event Class Item for.
2. Click the Add icon in the Available Actions tab to open the **Add Work Type Event Class Item** editor.
3. Complete the following required fields:
 - Select the **Event Type** that applies to the work type event class.
 - Select the **Work Type** that applies to the event type selection.
4. Complete additional fields based on your company's setup procedures and needs of the work type event class.
5. Click 'Save' when finished.

Setup: Work Type Switching

Within *Work Type Event Class Item*, an optional setting is available to allow for the manual switching of work types on a Service Record. The process to configure this setting is outlined below.

Work Type Configuration

Available Actions

EVENT CLASS	EVENT TYPE	WORK TYPE	ALLOW SELF-SERVICE ORDERING	SELF SERVICE REASON CODE	NOTE
Roll off Services	On Call	RO Dump/Return	No		
Roll off Services	On Call	RO Relocate	No		
Roll off Services	Scheduled Service	RO Dump/Return			
Roll off Services	On Call	RO Swap			
Roll off Services	Add Service	RO Delivery			
Roll off Services	Quantity Increase	RO Delivery			
Roll off Services	Quantity Decrease	RO Removal			
Roll off Services	End Service	RO Removal			
Roll off Services	On Call	RO Delivery			
Roll off Services	On Call	RO/Packer Repair			
Roll off Services	Split Order	Dump Yard Box			
Roll off Services	Split Order	Return Box			

UPDATE WORK TYPE EVENT CLASS ITEM

EVENT: Roll off Services

EVENT TYPE: Scheduled Service

WORK TYPE: RO Dump/Return

ALLOW SWITCH TO WORK TYPE: RO Swap

ALLOW SELF-SERVICE ORDERING: No

NOTE:

1. Double-click on the event class from the Available Actions tab. This will display the 'Update Work Type Event Class Item' popup.
2. In the 'Allow Switch to Work Type' field, select the work type the existing work type can be switched to.
 - **IMPORTANT:** This setup does not work in reverse, so if switching should be available for both work types, each work type must be configured to allow switching.

Switch the Work Type on the Service Record

If a work type has switching configured, a switch icon is displayed. Select the icon to confirm the work type the service record will be switched to.

EDIT SERVICE RECORD

Wild Mountain
37200 Wild Mountain Rd
Taylors Falls, MN 55084

WORK ORDER: 8199395 | QTY: 1 | SERVICE CODE: 15 Yard Open Top Service | EQUIPMENT: 15YD | WORK TYPE: RO_DUMPRET | ORDER TYPE: On Call

ORDER NOTES

CREATED BY: Aliena Somers on 7/23/24 9:35 am

ORDER REASON:

CONFIRM TRANSFER

Are you sure you want to change this order to work type: RO Swap?

YES NO

SEQUENCE: 0 | DESTINATION / ORIGIN: | POSTING STATUS: Pending

Charges | Source Location | Disposal / Ship | Payments | Completion | Attachments | Labels | Photos

Find existing source location

LOCATION ID	NAME	ADDRESS	ADDRESS2	CITY, STATE, ZIP	PHONE	STATE ID	NOTE	LINKED CHARGES
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