

Active Service - Edit Active Service Overwrites Current Rate (14884)

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Logic has been updated to the rate fields in Edit Active Service to prevent the default rate from being applied if the Qty, Service Code or Frequency are not changed.

The screenshot displays the 'EDIT ACTIVE SERVICE' window. At the top, there is a summary table with columns: CURRENT, 1-30, 31-60, 61-90, 91-120, 120+, and TOTAL. The values are: 0.00, 4,342.27, 0.00, 0.00, 0.00, 0.00, and 4,342.27. Below this is a 'HIGHLIGHTS' section with 'ACTIVE SERVICES (1)' and 'Standard'. A table lists active services with columns: QTY, SERVICE CODE, SERVICE ID, FREQUENCY, SCHEDULE, RATE, START DATE, END DATE, CONTRACT EXP, and WO MIN. One service is listed: 7, 8 Yard Trash Service, DEA1, 2x per week, M,H, \$ 851.99 per month, 04/01/21. The 'EDIT ACTIVE SERVICE' dialog box is open, showing a 'REASON CODE' of 'Chg-Price/Svc Correction' and a 'START DATE' of '03/03/23 Friday'. It has two tabs: 'Week 9 (B)' and 'Month'. The 'PER UNIT' field is 0.0000 and 'SERVICE FEES' is 851.99. A red box highlights these two fields. The background shows a calendar for March 2023 with service events for '7, FL_SERVICE, BYD, MSW' on various dates. A table at the bottom shows 'SERVICE CHARGES' with columns: RATE, UOM, NO CHARGE, EST QTY, MINIMUM TYPE, MINIMUM, OVER MAX, and OVER M.

Pathway: Accounts > Search > Edit Active Service (Right Click)