

# Accounts - Inactive Account Class Displays in Account Class Drop Down (14908)

Last Modified on 03/08/2023 8:54 am EST

Previously, an issue was identified in Accounts that allowed inactive account classes to display in the Account Class drop down. This has been fixed.

The image shows two screenshots from a software application. The top screenshot is a table titled 'ACCOUNT CLASS SETUP'. The bottom screenshot is a 'CREATE ACCOUNT' form with a dropdown menu for 'ACCOUNT CLASS' open, showing a list of account classes.

ID	NAME	ACTIVE
1000	RESIDENTIAL	Yes
1001	COMMERCIAL	Yes
1002	ROLL OFF-TEMP	Yes
1003	ROLL OFF-PERM	Yes
1004	BROKER	No
1005	GOVERNMENT	Yes
1006	MUNICIPAL	
1007	HOA	
1008	VENDOR	
1009	TRANSFER W	

The 'CREATE ACCOUNT' form includes fields for STATUS, SOURCE, ACCOUNT DIVISION, and SITE DIVISION. The 'ACCOUNT CLASS' dropdown menu is open, showing the following options: COMMERCIAL, GOVERNMENT, HOA, MUNICIPAL, RESIDENTIAL, ROLL OFF-PERM, ROLL OFF-TEMP, and TRANSFER WO. The 'BROKER' option is not visible in the dropdown, indicating it is no longer displayed.

Pathway: Accounts > Add Account; Setup > Account > Account Class