

AR History - Autopay Setup Not Saving 'Day of Month' (14790)

Last Modified on 03/02/2023 11:53 am EST

An issue was reported that affected the 'Day of Month' from saving for accounts on autopay. Previously, upon saving the account's payment method (with an entry to the Day of Month field), the Day of Month field did not save. This has been fixed.

The screenshot displays the 'ACCOUNT PAYMENT METHODS' interface. At the top, there is a table with columns: ACCOUNT HOLDER NAME, LAST 4 DIGITS, TYPE, EXPIRATION DATE, AUTO PAY, DAY OF MONTH, AUTO PAY MAX, ACTIVE, CREATED BY, and PROCESSOR. A row for 'John Doe' is highlighted, with 'set day at 23' in the 'DAY OF MONTH' column. Below the table, an 'EDIT ACCOUNT PAYMENT METHOD' modal is open. It contains the following fields: 'AUTOMATED PAYMENT' (Scheduled Day), 'DAY OF MONTH' (23), 'ACTIVE' (Active), and 'DESCRIPTION' (set day at 23). A 'SAVE' button is located at the bottom of the modal. The background shows a calendar with dates Mar 19, Mar 23, and Mar 24.

Pathway: Accounts > Search > AR History (Customer Service Screen)