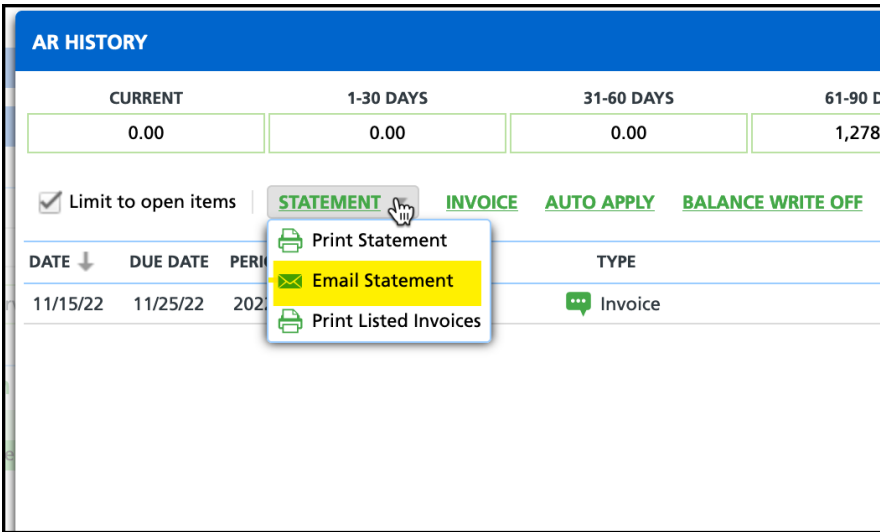


AR History - Link Not Opening for Emailed Statements (14786)

Last Modified on 02/14/2023 2:50 pm EST

An issue has been resolved that prevented the link in the Email Statement from opening correctly by the recipient.



The screenshot displays the 'AR HISTORY' interface. At the top, there are four columns representing different aging periods: CURRENT, 1-30 DAYS, 31-60 DAYS, and 61-90 DAYS. Below these columns, there are filter tabs: STATEMENT, INVOICE, AUTO APPLY, and BALANCE WRITE OFF. A dropdown menu is open over the STATEMENT tab, showing three options: Print Statement, Email Statement (highlighted in yellow), and Print Listed Invoices. Below the filters, there is a table with columns for DATE, DUE DATE, PERIOD, and TYPE. The first row shows a date of 11/15/22, a due date of 11/25/22, a period of 202, and a type of Invoice.

CURRENT	1-30 DAYS	31-60 DAYS	61-90 D
0.00	0.00	0.00	1,278.

Limit to open items

STATEMENT INVOICE AUTO APPLY BALANCE WRITE OFF

Print Statement
Email Statement
Print Listed Invoices

DATE ↓	DUE DATE	PERI	TYPE
11/15/22	11/25/22	202	Invoice

Pathway: Accounts > Account (Customer Service Screen) > AR History