

Service Records -Default Charge Code Rate Not Displaying on Work Orders (14803)

Last Modified on 02/14/2023 2:37 pm EST

Previously, when a charge code with a default rate was added to a work order, the default rate was not applied. This has been fixed.

AVAILABLE CHARGE CODE SETUP

LINE OF BUSINESS: Commercial | DIVISION: | SERVICE REGION: | Search: []

CHARGE CODE	MATERIAL TYPE	EQUIPMENT TYPE	UOM	DEFAULT RATE
Bulk Pickup	MSW		Service	52.00
Adjustment-Commercial			Unit	0.00
				0.00
				0.00
				0.00
				0.00
				0.00
				0.00
				0.00
				0.00
				0.00

EDIT SERVICE RECORD

Example Account
1234 5th Ave
DAYTON, TX 77535
CREATED BY: David Navarro on 12/16/22 3:00 am

WORK ORDER: 5238686 | QTY: 1 | SERVICE CODE: 6 Yard Trash Service | EQUIPMENT: 6YD | WORK TYPE: FL_SERVICE | ORDER TYPE: Scheduled Service | MATERIAL: MSW

ORDER REASON: [] | PO NUMBER: [] | EXTERNAL ID: []

SCHEDULED DATE: 01/30/23 Monday | ROUTE: DAY 203 | SEQUENCE: 150 | DESTINATION / ORIGIN: []

WORK STATUS: Scheduled | EXCEPTION REASON: [] | POSTING STATUS: Pending

ACCESS: TUESDAY, 6-YARDER

Completion Data | Charges | Attachments | Labels | Photos

Charges must match Equipment | Charges must match Material | WO MINIMUM: [] | **CALCULATE QTY AND DISCOUNT**

GROSS QTY	LABELS	NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL
0		0	0	Service	Bulk Pickup	52.00		None		\$ 0.00

Pathway: Accounts > Search Work Order; Setup > Services > Available Charge Code