

# Accounts - Vendor/Merchant Account Service History (14584) [Enhancement]

Last Modified on 01/26/2023 3:56 pm EST

A change has been made to accounts with Account Class Type 'Vendor' or 'Broker' to no longer display the Service History section on the Account's screen. Instead, to view service history details, right click on the active service and select View Service History.

The screenshot displays the account management interface. At the top, there are 'HIGHLIGHTS' and 'PENDING' sections. Below, the 'ACTIVE SERVICES (1)' section shows a table with columns for QTY, SERVICE CODE, SERVICE ID, FREQUENCY, SCHEDULE, RATE, START DATE, and END DATE. A right-click context menu is open over the 'OTCRX Mailback Service' entry, with 'View Service History' highlighted in a red box. Below the calendar, a 'SERVICE HISTORY - (1862)' window is open, showing a table with columns for ROUTE, SEQ, ORDER NOTE, SCHEDULED DATE, CREATED ON, WO#, WO TYPE, SERVICE TYPE, QTY, EQUIPMENT, PO / BLANKET PO, and PHOTOS. The table contains one entry for 'Mailback' with a 'CANCELLED' status.

ROUTE	SEQ	ORDER NOTE	SCHEDULED DATE	CREATED ON	WO#	WO TYPE	SERVICE TYPE	QTY	EQUIPMENT	PO / BLANKET PO	PHOTOS
Mailback		Made under wrong Site Location, HS	Fri 2/25/22	2/25/22 1:08pm	1378165 *	On Call CANCELLED	Mailback Service	1			

Pathway: Accounts > Search > Account