# **Moving Stops**

Last Modified on 02/21/2025 7:30 am PST

#### Pathway: Operations > Dispatch

Reassign service records to a new route individually or in bulk using the tools in the **Services List** screen, accessible through **Dispatch**.

The processes outlined here assumes a route is already in-progress. If the route has not been started consider reassigning a new truck/driver to the route.

DISP	DISPATCH OPERATIONS > DISPATCH										
FROM 01/	M TO /18/23	DIVISION HOUSTON		Ŧ	LINE OF BUSINESS Hazardous Material, Roll (	Off, Residential, Mi	scellaneous, Co	mmercial		- 0	LOAD
Sta	andard	- 2	Select Route Sheet 👻 🖨 🖨					Search			Q, (2)
	ROUTE 🕆	TRUCK	DRIVER	PRE TRIP POST	TRIP OPTIMIZED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
- v	<ul> <li>Wednesday Jan 18, 2023 ( 15 of 27 Completed)</li> </ul>										
	(L) HOU 101	3002	Stanley Payton - Driver			8	<u>7 (88%)</u>	0	<u>1 (13%)</u>	0	0 (0 tons)
	(L) HOU 102	3001	Audencio Galindo - Driver			<u>8</u>	<u>8 (100%)</u>	0	0	0	<u>0 (0 tons)</u>
	(L) HOU 103	3000	Reginald Haynes - Driver			5	<u>5 (100%)</u>	0	0	0	0 (0 tons)
	HOU 201	2003	William Trejo - Driver			<u>106</u>	<u>15 (20)</u>	<u>63 (59%)</u>	<u>28 (26%)</u>	0	<u>0 (0 tons)</u>
	HOU 202	2001	Ismael Fuentes - Driver			<u>83</u>	<u>65 (94)</u>	0	<u>18 (22%)</u>	0	<u>0 (0 tons)</u>
	(L) HOU 203	2002	David Vasquez - Driver			<u>106</u>	0	<u>83 (78%)</u>	<u>23 (22%)</u>	0	<u>0 (0 tons)</u>
	(L) HOU 204	2000	Gyasi Edmond - Driver			106	0	<u>82 (77%)</u>	<u>24 (23%)</u>	0	<u>0 (0 tons)</u>
	HOU 206	2004	Michael Burrell - Driver			<u>45</u>	<u>32 (34)</u>	0	<u>13 (29%)</u>	0	<u>0 (0 tons)</u>
	(L) HOU 302	4001	Alicia Bias - Driver			3	<u>3 (100%)</u>	0	0	0	<u>0 (0 tons)</u>
	HOU 401	5014	Anthony King - Driver			25	<u>25 (100%)</u>	0	0	0	0 (0 tons)
	(L) HOU 402	5002	Manuel Fernandez - Driver			29	<u>29 (100%)</u>	0	0	0	0 (0 tons)
	HOU 403	<u>5018</u>	Travis Ottbridge - Driver			<u>13</u>	0	<u>12 (92%)</u>	<u>1 (8%)</u>	0	<u>0 (0 tons)</u>
	HOU 404	5012	William Morris - Driver			11	<u>11 (100%)</u>	0	0	0	<u>0 (0 tons)</u>
	(L) HOU 405	5015	Sarah Schuenemeyer - Driver			<u>10</u>	<u>10 (100%)</u>	0	0	0	<u>0 (0 tons)</u>
	(L) HOU 406	5003	Delora Burkhart - Driver			21	<u>17 (81%)</u>	0	<u>4 (19%)</u>	0	0 (0 tons)
	(L) HOU 407	5005	Eva Montes - Driver			<u>19</u>	<u>19 (100%)</u>	0	0	0	0 (0 tons)

## Access the Services List to Re-Assign Stops

If service records need to be assigned to a new route, click the value in the route's **Pending** column to open the **Services List** screen. From there, stops can be reassigned individually or in groups.

Route edits made here are one-time changes, and the service location will return to the same route for its next scheduled servicing.

#### Individually Re-Assign Stops

Individually reassign a new route to a stop from the Services List screen using the following process:

- 1. Click on the Route ID for the service location to display the list of assignable routes.
- 2. Select a new **Route** from the list.
- 3. Click away and the system will auto-save the change.

SE	SERVICES LIST ? 😒											
Di	spatch		← Select Print Fo	ormat 👻 🖨 🧳					Sea	rch	Q	0
	ROUTE	SEQ 🕇	ORDER NOTE	SITE	SCHEDULED DATE 🕇	CREATED ON	WO#	WO TYPE	SERVICE TYPE	QTY	EQUIPMENT	PHOTOS
	DAY 110 DAY 101 DAY 102	- O	1	44220001 * <u>Dena Smith</u> 1234 County Rd 605, Dayton	Wed 1/29/25	12/15/24 3:55am	8894849	Scheduled Service IN PROGRESS	RS Service	1	4 Yard RL	
	DAY 103 DAY 104	ħ		47696001 * <u>Jessica Peters</u> 1111 County Road 613, Dayton	Wed 1/29/25	12/15/24 3:55am	8895330	Scheduled Service IN PROGRESS	RS Service	1	2 Yard RL	
	DAY 105 DAY 106 DAY 107			47700001 <u>Guiterrez Materials</u> 222 county road 603, Dayton	Wed 1/29/25	12/15/24 3:55am	8895331	Scheduled Service IN PROGRESS	RS Service	1	4 Yard RL	
	DAY 108 DAY 109 DAY 110			30562002 * <u>Dayton Veterinary</u> <u>Clinic</u> 3344 County Rd 605, Dayton	Wed 1/29/25	12/15/24 3:55am	8895533	Scheduled Service IN PROGRESS	RS Service	1	2 Yard RL	
	DAY 401 DAY 402 DAY 403			48823001 <u>Bobby Jones</u> 4455 County Rd 4923, Dayton	Wed 1/29/25	12/15/24 3:55am	8895605	Scheduled Service IN PROGRESS	RS Service	1	2 Yard RL	
	DAY 110	10		21812001 * JOE DICKENS 1235 COUNTY ROAD	Wed 1/29/25	12/15/24 3:55am	8893682	Scheduled Service IN PROGRESS	RS Service	1	4 Yard RL	

### **Re-Assign Multiple Stops**

If several stops require assignment to a new route, and the route assignment is the same for all stops, you can follow the mass assignment process outlined here:

- 1. Select the checkbox for each location you want to edit. To apply changes to all locations, use the "Check All" option in the header row.
- 2. Right-click on a selected route to open the context menu.
  - Important Note: Right-clicking on a row that was not originally selected will clear the selection from all other locations and apply it only to the clicked location.
- 3. Choose "Change Route" to open the route reassignment editor.
- 4. In the editor:
  - Select a new route.
  - Enter a Scheduled Date for when the locations should be added to the new route's schedule.
  - Check "Reset Sequence to 0" if you want to clear existing sequences for manual resequencing and to avoid routing disruptions.
- 5. Click Save to apply the changes to all selected route records.



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