

# Set Up (Services) - Enable Labor Tracking Added to Update Line of Business Screen (14237, 14238) [Enhancement]

Last Modified on 01/25/2023 4:40 pm EST

Enable Labor Tracking has been added to Line of Business setup screen and controls the display of the Labor tab in the Service Record. When enabled, the Labor tab displays. By default, the Enable Labor Tracking field is off and the Labor tab is hidden.

Enable Labor Tracking options:

- Enable = Yes
- Off/Disabled = No

The screenshot shows the 'UPDATE LINE OF BUSINESS' configuration screen. It features a grid of settings for various business parameters. The 'ENABLE LABOR TRACKING' dropdown menu is highlighted with a red border, showing the options 'No', 'Yes', and 'No'. The 'No' option is currently selected. Other settings include 'NAME' (Recycling), 'SCREEN TYPE' (1), 'GL SEGMENT' (90), and various other operational parameters. The bottom right corner of the screen displays 'Saved.'.

## Edit Service Record - Labor Tab

When Enable Labor Tracking is set to 'Yes', a Labor tab displays on the Service Record. The Labor tab tracks the hours a worker is scheduled to work vs the hours they actually worked. Select within each field to add or edit the hours for a worker or add a note.

EDIT SERVICE RECORD
? X

<p><b>Navusoft Setup</b></p> <p>Site name 2 test</p> <p>777 Example Ave Suite 2100 Houston, TX 77007</p> <p>PHONE (777) 777-7777</p> <p>CREATED BY Navusoft on 10/23/22 3:00 am</p> <p>ORDER REASON <input type="text"/></p> <p>ACCESS Access information - Corner of Main and King - Call Security, Low Wires, get 1234</p> <p>SITE NOTE site notes site notes site notes site notes site notes site notes site notes site notes site notes</p>	<table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;"><b>WORK ORDER</b></td> <td style="width: 10%;">4214072</td> <td style="width: 5%;"><b>QTY</b></td> <td style="width: 5%;">1</td> <td style="width: 20%;"><b>SERVICE CODE</b></td> <td style="width: 20%;">2 Yard Trash Service</td> <td style="width: 10%;"><b>EQUIPMENT</b></td> <td style="width: 10%;">2Y</td> <td style="width: 10%;"><b>WORK TYPE</b></td> <td style="width: 10%;">FL_SERVICE</td> <td style="width: 10%;"><b>ORDER TYPE</b></td> <td style="width: 10%;">Scheduled Service</td> <td style="width: 10%;"><b>MATERIAL</b></td> <td style="width: 10%;">TRASH</td> </tr> </table> <p><b>ORDER NOTES</b></p> <div style="border: 1px solid #ccc; height: 20px; width: 100%;"></div> <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;"><b>PO NUMBER</b></td> <td style="width: 50%;"><b>EXTERNAL ID</b></td> </tr> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> </table> <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;"><b>SCHEDULED DATE</b></td> <td style="width: 25%;"><b>ROUTE</b></td> <td style="width: 10%;"><b>SEQUENCE</b></td> <td style="width: 40%;"><b>DESTINATION / ORIGIN</b></td> </tr> <tr> <td>12/07/22 Wednesday</td> <td>11-100</td> <td>0</td> <td></td> </tr> </table> <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"><b>WORK STATUS</b></td> <td style="width: 40%;"><b>POSTING STATUS</b></td> </tr> <tr> <td>Scheduled</td> <td>Pending</td> </tr> </table>	<b>WORK ORDER</b>	4214072	<b>QTY</b>	1	<b>SERVICE CODE</b>	2 Yard Trash Service	<b>EQUIPMENT</b>	2Y	<b>WORK TYPE</b>	FL_SERVICE	<b>ORDER TYPE</b>	Scheduled Service	<b>MATERIAL</b>	TRASH	<b>PO NUMBER</b>	<b>EXTERNAL ID</b>	<input type="text"/>	<input type="text"/>	<b>SCHEDULED DATE</b>	<b>ROUTE</b>	<b>SEQUENCE</b>	<b>DESTINATION / ORIGIN</b>	12/07/22 Wednesday	11-100	0		<b>WORK STATUS</b>	<b>POSTING STATUS</b>	Scheduled	Pending
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Completion Data
Charges 1
Attachments
Labels
Labor
Photos

TECHNICIAN	SCHEDULED HOURS	ACTUAL HOURS	NOTES
<a href="#">Aliena Smith - Doc &amp; Content (Not Available)</a>			
<a href="#">Bart Bob - Ops (Not Available)</a>			
<a href="#">Chuck Daniels IV - Spv</a>			
<a href="#">Dale Henry - Site Manager (Not Available)</a>			
<a href="#">Daniel Andrews - Ops Supervisor</a>			
<a href="#">Ingrid Olsen - Technician</a>			
<a href="#">Jo-Ann Monty - Salesperson</a>			
<a href="#">John Donald- Operations VP</a>			
<a href="#">Laurie French - Tech</a>			
<a href="#">Lori Smith - Acct Asst (Not Available)</a>			
<a href="#">Michele Barry (Not Available)</a>			
<a href="#">William Elliot - CSR (Not Available)</a>			

Select Print Format

Pathway: Set Up > Services > Lines Of Business