

Dispatch - Reschedule Notifications Not Sending For Bulk Reschedules (11483)

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When rescheduling multiple service records at the same time from the Services List in Dispatch, reschedule notifications were not generating. This has been fixed.

The screenshot displays the 'SERVICES LIST' interface. At the top, there is a navigation bar with a dropdown menu set to 'Dispatch', a 'Select Print Format' dropdown, and icons for printing, location, and posting. The 'EDIT' button is highlighted with a red box. Below the navigation bar is a table with columns: ROUTE, SEQ, ORDER NOTE, LOCATION, SCHEDULED DATE, WO#, and WO TYPE. The first four rows of the table have their 'ROUTE' cells checked with a red box. An 'EDIT SERVICE RECORD(S)' modal window is open in the foreground, showing the 'ROUTE' dropdown set to 'COR 101' and the 'SCHEDULED DATE' field set to '08/12/2022', which is also highlighted with a red box. A red asterisk note below the date field reads: '* Only services with status of Scheduled, In Progress, or Do Not Service status will be updated'. At the bottom of the modal are 'SAVE' and 'CANCEL' buttons.

ROUTE	SEQ	ORDER NOTE	LOCATION	SCHEDULED DATE	WO#	WO TYPE
<input checked="" type="checkbox"/>				Thu 08/11/22	4128227	Scheduled Service
<input checked="" type="checkbox"/>				Thu 08/11/22	4123556	Scheduled Service
<input checked="" type="checkbox"/>					4123558	Scheduled Service
<input checked="" type="checkbox"/>					4123563	Scheduled Service
<input type="checkbox"/>					4123626	Scheduled Service
<input type="checkbox"/>					4123657	Scheduled Service

Pathway: Operations > Dispatch (Services List)