

# Operations (Dispatch) - New Column Added to Dispatch Screen and Logic Updates to Exceptions Column (14396) [Enhancement]

Last Modified on 01/26/2023 10:25 am EST

A new 'Do Not Service' column has been added to the Dispatch screen and includes stops with the following status codes: Not Serviced, Cancelled and Do Not Service.

The Exceptions column has been updated to only include stops with the following status codes: In Progress, Not Serviced and Completed (and has an exception change reason).

The screenshot displays the 'DISPATCH' interface with the following data:

ROUTE	TRUCK	DRIVER	PRE TRIP	POST TRIP	OPTIMIZED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
02-601	02-6005	Dave Pike - Support Analyst				32	0	25 (78%)	7 (22%)	0	0 (0 Tons)
02-602	02-6006	Iher Ranalyuk - iOS Developer				38	0	33 (87%)	5 (13%)	0	0 (0 Tons)
02-603						0	0	38 (93%)	3 (7%)	0	1 (1 Tons)
02-604						0	0	10 (38%)	16 (62%)	0	0 (0 Tons)
02-608						0	0	1 (100%)	0	0	0 (0 Tons)
02-PA55THRU						0	0	2 (100%)	0	0	0 (0 Tons)

  

The 'SERVICES LIST' pop-up window shows the following details:

ROUTE	SEQ	ORDER NOTE	LOCATION	SCHEDULED DATE	CREATED ON	WOF#	WO TYPE	SERVICE TYPE	QTY	EQUIPMENT	PHOTOS
02-603			33239 Example Location 123 Maple Dr, Long...	Tue 11/22/22	10/8/22 3:00 am	4138750	Scheduled S... DO NOT SE... Credit Hold	PT_SERVICE	1	Standar...	
02-603			32140001 Example Location 2 111 Oak Ave South, ...	Tue 11/22/22	10/8/22 3:00 am	4140400	Scheduled S... DO NOT SE... Credit Hold	PT_SERVICE	1	Standar...	
02-603			33161001 Example Location 3 222 Acorn Blvd., An...	Tue 11/22/22	10/8/22 3:00 am	* 4142...	Scheduled S... DO NOT SE... Credit Hold	PT_SERVICE	1	Standar...	

Pathway: Operations > Dispatch