

# Customer AR History- Logic Updated For Invoice Reversals (13834)

Last Modified on 02/11/2025 12:17 pm PST

Logic has been updated to Customer AR History to prevent the reversal of invoices if the invoice is referenced in a more recent invoice. Only the latest invoice for an account/site can be reversed IF the posting period is still open. Reverse will not display if the invoice cannot be reversed.

AR HISTORY

CURRENT		1-30 DAYS		31-60 DAYS		61-90 DAYS		91-120 DAYS	
-70.35		0.00		115.79		0.00		0.00	

INVOICE

AUTO APPLY

BALANCE WRITE OFF

CREDIT CARDS ON FILE(0)

DATE ↓	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO
07/01/22	07/01/22	2022-07		Invoice	906040
03/31/22	03/31/22	2022-03		Invoice	<div><div><div>±</div><div>View Details / Adjust Invoice</div></div><div><div>+</div><div>Add Customer Request</div></div><div><div>✉</div><div>Email</div></div><div><div>🖨</div><div>Print</div></div><div><div>↺</div><div>Reverse</div></div></div>
07/13/21		2021-07		Payment - Check	

Pathway: Customer > Search > AR History (Displays in Customer details)

Articles: N/A