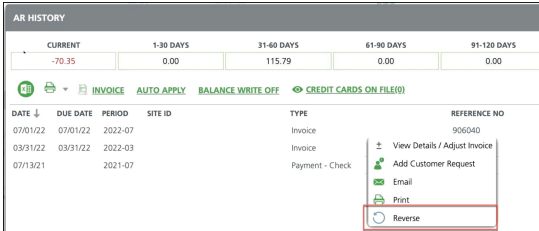


Customer AR History- Logic Updated For Invoice Reversals (13834)

Last Modified on 01/23/2023 3:07 pm EST

Logic has been updated to Customer AR History to prevent the reversal of invoices if the invoice is referenced in a more recent invoice. Only the latest invoice for an account/site can be reversed IF the posting period is still open.

Reverse will not display if the invoice cannot be reversed.



The screenshot shows the 'AR HISTORY' interface. At the top, there are tabs for 'CURRENT', '1-30 DAYS', '31-60 DAYS', '61-90 DAYS', and '91-120 DAYS'. Below these are balance values: -70.35, 0.00, 115.79, 0.00, and 0.00. A navigation bar includes 'INVOICE', 'AUTO APPLY', 'BALANCE WRITE OFF', and 'CREDIT CARDS ON FILE(0)'. The main table has columns for DATE, DUE DATE, PERIOD, SITE ID, TYPE, and REFERENCE NO. The table contains three rows of data. A context menu is open for the first row, showing options: 'View Details / Adjust Invoice', 'Add Customer Request', 'Email', 'Print', and 'Reverse'. The 'Reverse' option is highlighted with a red box.

DATE ↓	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO
07/01/22	07/01/22	2022-07		Invoice	906040
03/31/22	03/31/22	2022-03		Invoice	
07/13/21		2021-07		Payment - Check	

Pathway: Customer > Search > AR History (Displays in Customer details)

Articles: N/A