Account Request Management - Screen Modifications (13991, 13992) [Enhancement]

Last Modified on 01/30/2023 2:05 am EST

Account Request Management

The Account Request Management screen has been modified with the following changes:

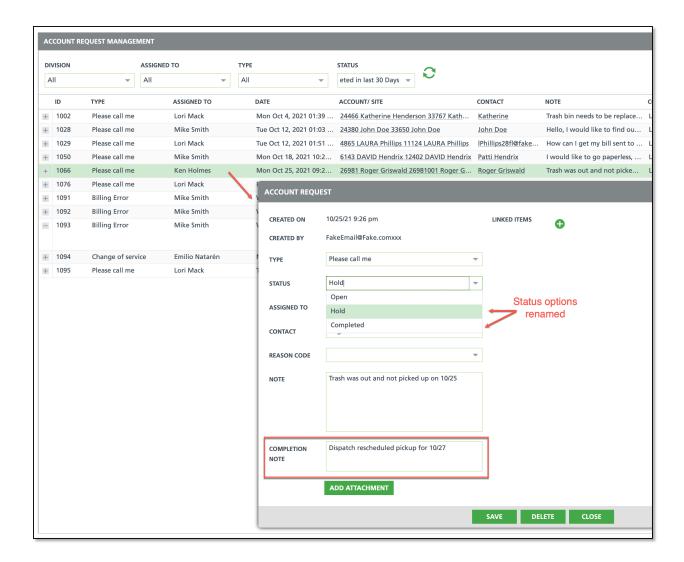
- Filter Changes
 - Options in the **Status** filter have been renamed from Resolved to Completed.
- New Columns Added
 - Completed By column has been added to record the name of the user who completed the account request.
 - Completed On column has been added to record the date and time the account request was completed.



Account Request Popup Editor

The Account Request popup editor has been modified with the following changes:

- Resolution Note has been renamed to Completion Note and moved below the (customer's) Note field.
- The Status drop down options have changed from Chargeable and Non Chargeable to Hold and Completed.



Pathway: Accounts > Account Request Management