

Billing – Declined and Expired Payment Link Export Updated (13973) [Enhancement]

Last Modified on 01/30/2023 2:57 am EST

Additional fields have been added to the export of the Declined and Expired payment links for batches in Billing. Added fields include:

- Billing Contact Email -email for the account's Billing Contact
- Billing Phone Number - phone number for the account's Billing Contact
- Email Sent - indicates if invoice was emailed.

Fields only display in the exported file.

The screenshot displays a billing system interface. The main window shows a list of invoices with columns for Batch ID, Type, Status, Date, Invoice Count, and Amount. An 'AUTO PAY INVOICES' pop-up window is open, showing a detailed view of a declined invoice. The detailed view includes the following fields:

INVOICE ID	ACCOUNT ID	SITE ID	INVOICE AMOUNT	AUTO PAY AMOUNT	PAYMENT ACCOUNT INFO	AUTO PAY STATUS	RESPONSE
868156	24442		\$ 112.86	\$ 112.86	Stuart Johnson, Visa 1234 - Exp: 2025-04...	Declined	The credit card number is...

Below the main window, a 'RESULTS' summary table is visible:

RESULTS	Credit Limit Exceeded	Inactivity Fees	Finance Charges / Late Fees	Pending	Expired	Declined	Processed
	1	0 - \$ 0.00	0 - \$ 0.00	0	0	1	3

Pathway: Accounting > Billing > Click on the Batch > Click on Declined Payments Link