

Accounts - Functionality Updated to Send Email/Text Notifications for Order Creations (14518) [Enhancement]

Last Modified on 01/26/2023 9:53 am EST

Previously, Work Type's with the "Order Creation" notification template were only sent for On Call orders. This has been updated to send 'Order Creation' Work Type notifications for an extra pickup, delivery or removal associated with a new service, service change or proposal being approved.

| 1 6 Yard Trash Service | | | | |
|------------------------|--------|----------------|----------------------------|------|
| CALENDAR | | December, 2022 | EVENTS Email, Text Message | |
| SUN | MON | TUE | WED | THUR |
| Nov 27 | Nov 28 | Nov 29 | Nov 30 | |
| Dec 4 | Dec 5 | Dec 6 | Dec 7 | |
| Dec 11 | Dec 12 | Dec 13 | Dec 14 | |
| Dec 18 | Dec 19 | Dec 20 | Dec 21 | |

Dec 14 Event Details:

- ☑ New On Call Order - Delivery
- ☑ New On Call Order - XPup
- ☑ New On Call Order - Removal
- ☑ New On Call Order - XPup
- +11 Events..

Pathway: Accounts > WO: Schedule Deliver; Schedule Pickup; Schedule Removal