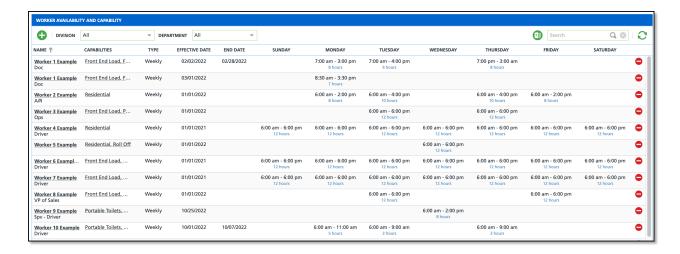
Operations (Resource Scheduling) - *New* Worker Availability and Capability (14138, 14223) [Enhancement]

Last Modified on 01/26/2023 9:50 am EST

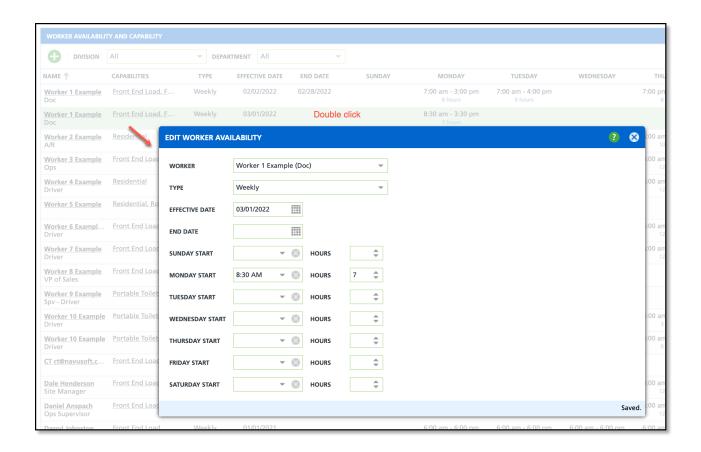
A new *Worker Availability and Capability* tool is available in the Operations module. The Worker Availability and Capability tool is used to establish daily time frames a worker is available to be assigned to a route and identify what a workers capabilities are (Residential, Roll Off, Front End Load and etc.). Once an availability record has been created for a worker, it does not need to be updated unless the worker's availability, or capabilities have changed. Times added here will translate across to other tools such as Dispatch and the Resource Calendar.



Edit an Existing Record

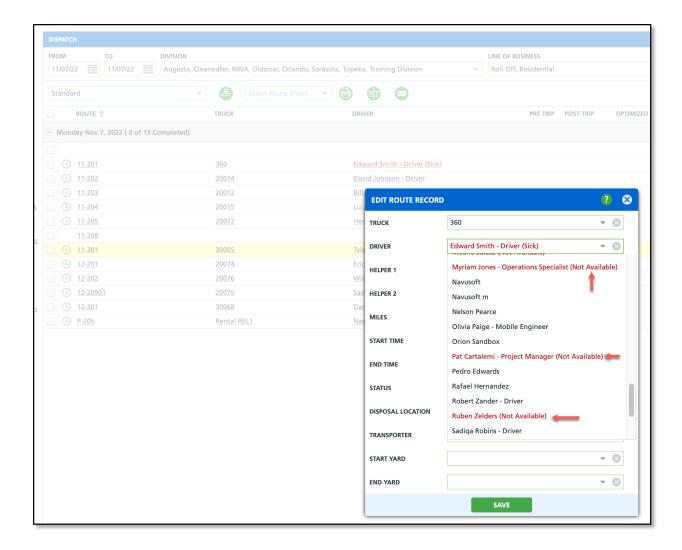
Upon installation, worker availability will populate based on historical route data for existing workers. Review each worker to verify their availability is correct. When a new worker is added in the system a worker availability record should be created as well; availability is not system generated.

If the days and times do not correctly reflect a workers availability, double click within the row of the worker to open the Edit Worker Availability popup editor and apply changes. Workers may have more than one record if they have different availability for Odd/Even weeks or if they have a history of end dated availability.



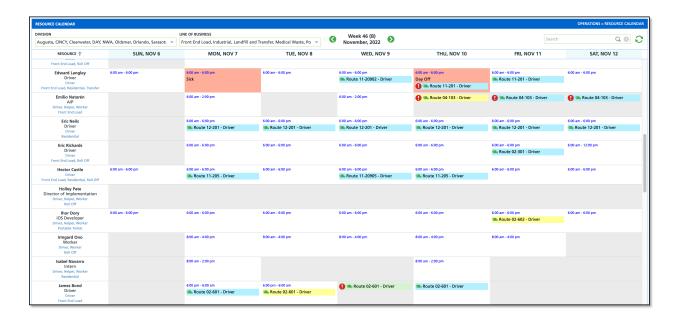
Worker Availability in Dispatch (14223)

The Dispatch tool reflects worker availability by displaying an unavailable worker's name in red followed by (Not Available). This is only an indicator of a worker's availability and does not prevent an unavailable worker from being assigned to a route.



Worker Availability in Resource Calendar

The Resource Calendar provides a high-level view of worker resources, current route status and worker availability exceptions. In addition, this tool also includes functionality to edit route records and worker availability exceptions.



Pathway: Operations > Resource Scheduling > Worker Availability and Capability; Operations > Resource Calendar