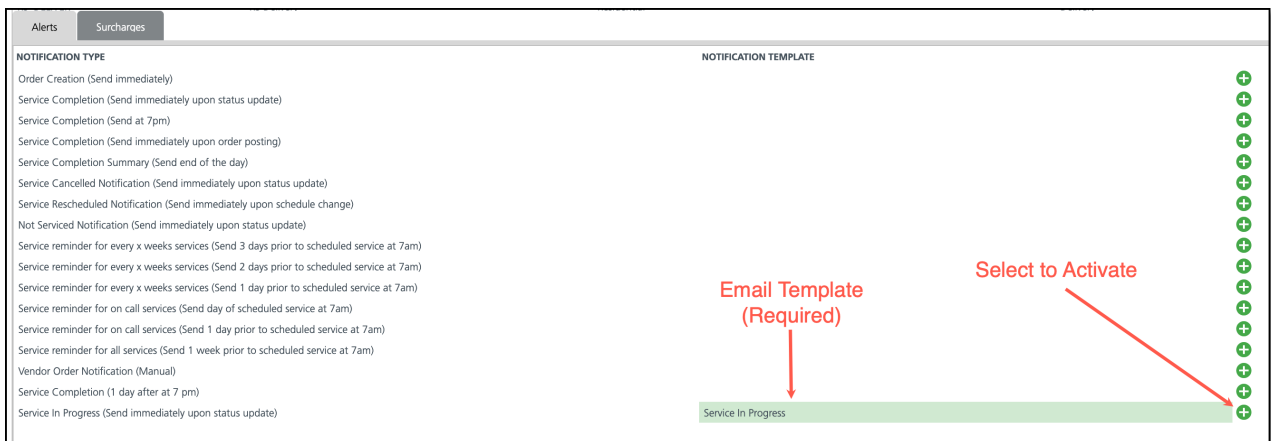


Operations - New Alert Notification Type (13389) [Enhancement]

Last Modified on 01/23/2023 3:07 pm EST

A new Notification Type 'Service In Progress' has been added to Alerts in *Setup > Work Type*. Customers will receive the 'Service In Progress' notification once the status of the work order has changed from Scheduled to In Progress. To enable the notification:

- Create an email template and attach it to the Notification Type 'Service In Progress'
- Select the green '+' icon for the notification



Pathway: Setup > Operations > Work Type

Articles: N/A