

# Account Calendar - Logic Updated for System Processed and Manually Sent Emails/Texts (14484)

Last Modified on 01/25/2023 3:11 pm EST

Logic updates have been made to how Email and Text messages display on the calendar. Previously, there was a difference in how emails displayed when viewing the calendar in grid view vs list view. In addition, if an email/text fails to send a status indicator has been added to the display. Hover over the status to display the reason for the failure in the tool tip popup. In the example below, the email icon displays red to indicate the email failed to send.

The screenshot shows a calendar grid for December. The dates are arranged in a grid with columns for Dec 1-3, Dec 8-10, Dec 15-17, Dec 22-24, and Dec 29-31. A tooltip is displayed over a red email icon on Dec 22. The tooltip contains the following text:

Email address is not verified. The following identities failed the check in region US-EAST-1:  
(Service: AmazonSimpleEmailServiceV2; Status Code: 400; Error Code: MessageRejected; Request ID: c3804a42-9ff2-4c33-bdda-938cd6b79742; Proxy: null)Dear 4512 - [redacted]

There has been a change to your automatic payment method.

will see if this is sending when i expect it tooooooo  
From: [redacted]  
Sent to: loris@navusoft.com

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