(ALL) Setup Module RNs

Last Modified on 01/23/2023 3:07 pm EST

Operations - New Alert Notification Type (13389) [Enhancement]

A new Notification Type 'Service In Progress' has been added to Alerts in *Setup > Work Type*. Customers will receive the 'Service In Progress' notification once the status of the work order has changed from Scheduled to In Progress. To enable the notification:

- Create an email template and attach it to the Notification Type 'Service In Progress'
- Select the green '+' icon for the notification



Pathway: Setup > Operations > Work Type Articles: N/A

Service Code - Screen is Experiencing a Longer Load Time (13842)

A performance issue was causing the Service Code screen to take longer to load. This has been fixed.

O	Al -	ROUPHINT TYPE	AL	~ MA7							
	HAME T		LNE OF BUSINESS	QUPPENTTYPE	MATERIAL TYPE	UOM	IS TAGABLE	344			
10108	10 Yard Open Top Service		Nel Off	10 Yani Rel Off		Month.	16				
FL928	10 Yard Recycle Service		Comnexial	10 Yard R.	Recycle	Month-	Net				
FL307	10 Yard Trash Service		Commercial	10 Yard R.	NSH	Month.	30				
801ST	15 Yard Open Top Service		Roll Off	15 fand Rell Off		Month-	No				
85.188	18 Gal Beijsle		Reidertal	18 Calor Recycle	Reight	Month-	No				
FLCCR.	2 Yard Recycle Service		Comnexial	2 Yord R.	Recycle	Month-	No				
N3.235	2 Yani Recycle Service		Reidental	2 Yard NL	Reycle	Month.	36				
RUCE1	2 Yard Tash Service		Comnexial	2 York R.	NSR	Mordh.	144				
NLIQT	2 Yard Triph Service		hodestal	2 Yard RL	NSH	Month.	10				
RUCENIPR.	2 Yani VIP Regula Service		Comnexial	2 York R. VP	Recycle	Mardh.	16				
FLC2NPT	2 Yard VIP Trich Service		Commencial	2 Yord R, VP	NSII	Month-	No				

Pathway: Setup > Services > Service Code Articles: N/A

Notification Template -New Key Paths added to Proposal Template (13307) [Enhancement]

A new Key Path has been added to the Proposal notification template. When Proposal is selected for the template Type, 'gained_or_lost_competitor' becomes an available option in the Key Path list.



Pathway: Setup > System > Notification Template Articles: N/A

Equipment Type (Services Setup)- Capacity Planning Volume UOM not saving (13889)

Previously, when a user tried to update the 'Capacity Planning Volume UOM' field in the Equipment Type setup editor, an error triggered and the field did not save. This has been fixed.



Pathway: Setup > Service > Equipment Type Articles: N/A

Dispatch - Reschedule Notifications Not Sending For Bulk Reschedules (11483)

When rescheduling multiple service records at the same time from the Services List in Dispatch, reschedule notifications were not generating. This has been fixed.

Dispatich	v	Select Print Format	- 🖨	🙆 SET	POSTING +	🕲 mai 🕲	PRINT COMPLETED
ROUTE	5EQ †	ORDER NOTE		DCA7ROM	SCHEDULED DA	re † wor	W0 TYPE
COR 101					Thu 09110	4128227	Scheduled Senice
CON 101		EDIT SERM	CE RECORDO	8	Dec 68011/	2 4123556	Scheduled Senice
CON 101			sours COR	101	÷	2 4123558	Scheduled Service
COR 101			D ENTE CE/12	V2022 I Scheduled, In	(III)	2 4123563	Scheduled Service
COR 101		or Do	Not Senice stat	tus will be upda	and T	2 4123636	Scheduled Sensice
COR 101			SAVE	CANCES		2 4123657	Scheduled Senice

Pathway: Operations > Dispatch (Services List)