

Setup (System) - Logic Updated to Balance Write Off Reason Codes (14511)[Enhancement]

Last Modified on 01/25/2023 4:26 pm EST

The type of Reason Codes available for selection for balance write offs has been limited to invoice adjustment reason codes with a GL account associated.

The screenshot displays the 'REASON CODE SETUP' window. It features a table with columns for 'TYPE', 'REASON CODE', 'NAME', 'GL ACCOUNT', and 'WO NEW STATUS'. A red box highlights the 'GL ACCOUNT' column, which contains the value 'Cash'. An inset dialog box titled 'BALANCE WRITE OFF' is shown in the bottom right corner, containing a 'REASON CODE' dropdown menu, a 'STATUS' dropdown menu, a 'Bal Date' field, and a 'NOTE' text area. Below these fields is a message: 'This process will write off customer's AR balance. Select OK to continue.' and an 'OK' button.

TYPE	REASON CODE	NAME	GL ACCOUNT	WO NEW STATUS
Add	ADDNEWCUS	ADD-New Customer	Cash	
Add	IAC	New Name		
Add	ICD	ADD-New Bus due to New Owner		
Add	ICF	ADD-New Bus From Competitor		
Add	IMP	ADD- Conversion		
Add	IRR	ADD-Restrate bad pay customer		
Add	IRB	ADD-New Business - Green Field		
Add	IRR	ADD-New Business - Recycling		
Add	ISA	ADD-Incidental Add Service		
Add	ISI	ADD-Increase in Service		
Add	ITA	ADD-Temporary Add Service		
Add	ISS	ADD-New Service Site		
Add	SYSTEM_ADD	ADD-Add Set by System		
Update	API	CHG-Automated Price Increase		
Update	CHG_CORR	CHG-Change Correction		
Update	CHG_PD	CHG-Price Decrease		
Update	CHG_P	CHG-Price Increase		
Update	CHG_SVDECC	CHG-Service Decrease		
Update	CHG_SVINC	CHG-Service Increase		
Update	CMC	CHG-Price not back-competitor		
Update	CP	CHG-Price increase not back		
Update	IP	CHG-Individual Price Increase		
Update	ITD	CHG-Temporary Del in Service		
Update	ITI	CHG-Temporary not in Service		
Update	NDS	CHG-Decrease in Service		
Update	REN	CHG-Contract renewal		
Update	SVC	CHG-Change in line of Business		
End	END	END-Company driven termination		
End	CLC	END-Lost to Competition		

Pathway: Set Up > System > Reason Code