

Operations (Edit Service Record) - Labor Tab Logic (14224) [Enhancement]

Last Modified on 01/26/2023 8:53 am EST

The Labor tab uses the following logic to populate technicians:

- Technicians who are Active display.
- Technicians assigned permission 313 (Permission to be assigned as a crew member or labor/technician) display.
- Technicians who have access to the same division as the service record display.
- Technicians who are inactive, but had previously assigned recorded hours display.
- If the technician has an availability exception, it will display after the technician's name and title. The name, title and the exception will display red.

To gather all recently added technicians, the Technician list is loaded at the time the Service Record is opened.

EDIT SERVICE RECORD ? X

Example Account 123 Navu Ave W Largo, FL 33773-1649 PHONE +1 555-555-1234	WORK ORDER 4261991	QTY 1	SERVICE CODE 8 Yard OCC Service	EQUIPMENT 8Y	WORK TYPE FL_EXTRAPU	ORDER TYPE On Call	MATERIAL CARDBOARD	
CREATED BY Lori Sheldt on 11/2/22 4:00 pm	ORDER NOTES <input style="width: 100%; height: 20px;" type="text"/>							
ORDER REASON <input style="width: 100%;" type="text"/>	PO NUMBER <input style="width: 100%;" type="text"/>	EXTERNAL ID <input style="width: 100%;" type="text"/>						
ACCESS	DESTINATION / ORIGIN <input style="width: 100%;" type="text"/>							
SITE NOTE	SCHEDULED DATE 11/23/22 Wednesday <input type="text"/>	ROUTE 11-100 <input type="text"/>	SEQUENCE 0 <input type="text"/>					SVC NOTE
	Originally scheduled Thursday 11/3/22 rescheduled by Lori Sheldt on 11/28/22 10:27 am							
	WORK STATUS Scheduled <input type="text"/>			POSTING STATUS Pending <input type="text"/>				

Completion Data
Charges
Attachments
Labels
Labor
Photos 1

TECHNICIAN	SCHEDULED HOURS	ACTUAL HOURS	NOTES
Amber Freed - Technician			
Ben Smith - Technician (Not Available)			
Charles Pacson - Technician			
Dale Schmidt - Technician (Not Available)			
Dan Orlando - Technician Supervisor			
Dave Pike - Technician			
Derek Jeter - Technician			
Holley Pate - Technician			
Lori Sheldt - Technician (Not Available)			
Michael Jones (Not Available)			
William Thompson - Technician (Not Available)			

