

Operations (Dispatch) - Worker Availability Exceptions (14221, 14222) [Enhancement]

Last Modified on 01/26/2023 8:48 am EST

The Worker Calendar has been updated to display the note added in the *Worker Availability Exception* upon hovering over the exception in the calendar.

Add a Worker Availability Exception:

1. Click on the + icon to open tool.
2. Select the Type of worker availability exception.
3. Select a Start Date the exception will begin.
4. Select an End Date the exception will end.
5. Add a Note with details or a summary of the exception. Hover over the exception in the calendar to display the note.
6. Select Save to apply.

The screenshot shows the 'ADD WORKER AVAILABILITY EXCEPTION' dialog box overlaid on a calendar for CINDI ALFONSO (SICK) from September 25, 2022, to November 5, 2022. The dialog box contains the following fields:

- USER: Cindi Alfonso
- TYPE: Sick
- START DATE: 10/06/2022
- END DATE: 10/06/2022
- NOTE: this is a note on 10/6 for her sick day.

The calendar shows a grid of dates from Sep 25 to Oct 1. A red box highlights the exception for 10/06/2022, which is labeled 'Route 02-604 - Driver Exception Sick'. A tooltip is displayed over this exception, containing the text: 'this is a note on 10/6 for her sick day Created By: Lori Sheldt Oct 25 2022 8:50AM'. A red arrow points from the 'ADD WORKER AVAILABILITY EXCEPTION' dialog box to the calendar grid.

Worker Name Display Updated to Reflect Availability Exception (14222)

In Dispatch, if a worker has an Availability Exception, their name will display in red font followed by the exception type in parenthesis. Availability Exceptions are only indicators of a worker's availability and do not prevent a worker from being assigned to a route.

DISPATCH

FROM: 10/06/22 TO: 10/06/22 DIVISION: Augusta, CINCY, Clearwater, DAY, NWA, Oldsmar, Orlando, Sarasota, Topeka, Training Division

Standard | Select Route Sheet

ROUTE ↑	TRUCK	DRIVER
Thursday Oct 6, 2022 (0 of 8 Completed)		
02-601	02-6005	Dave Pike - Support Analyst
02-602	02-6006	Ihor Rapalyuk - iOS Developer
02-603		Michael Shannon - Tech Guy
02-604		Cindi Jones - Driver (Sick)
02-608		Marcellous Goodman (Inactive)
02-PASSTHRU		
11-301		Tyler Parshaw
12-301		Darryl Johnston - CLW Driver

EDIT ROUTE RECORD

TRUCK: 02-6002

DRIVER: Cindi Jones - Driver (Sick)

HELPER 1: [Empty]

HELPER 2: [Empty]

MILES: [Empty]

START TIME: [Empty]

END TIME: [Empty]

STATUS: Scheduled

DISPOSAL LOCATION: [Empty]

TRANSPORTER: Bobcast Disposal d/b/a Orion Waste Solutions

START YARD: [Empty]

END YARD: [Empty]

SAVE

Pathway: Operations > Dispatch > (Select Drivers Name)