

Dispatch - Field Location Changes in Edit Service Record Screen (14190) [Enhancement]

Last Modified on 01/30/2023 3:23 am EST

The following changes have been made to the Edit Service Record screen in Dispatch:

1. Details for rescheduled services display below the Scheduled Date and Route fields. Previously, this information displayed in the Details tab.
2. PO Number, External ID, Order Notes and Created By fields have been relocated to display under the Work Status and Posting Status fields. Previously, these fields were located in the Details tab.
3. The Details tab has been renamed to 'Completion Data'.

EDIT SERVICE RECORD

Example Site
12345 Example Address
Houston, TX 55555

WORK ORDER	QTY	SERVICE CODE	EQUIPMENT	WORK TYPE	ORDER TYPE	MATERIAL
3963718	1	8 Yard Trash Service	8Y	FL_SERVICE	Scheduled Service	TRASH

SCHED. DATE: 10/17/22 Monday
ROUTE: 04-102
SEQUENCE: 0
ACTUAL QTY: 0.00

1 Original Scheduled Date 10/13/2022 Rescheduled By Aliena S On 10/14/2022 10:57 am

WORK STATUS: [UPDATE HISTORY](#)
Scheduled
POSTING STATUS: Pending

PO NUMBER:
EXTERNAL ID:

ORDER NOTES:

CREATED BY: Navusoft 8/29/22 3:00 am

REASON:

3

Completion Data | Charges | Lab Tests | Attachments | Labels | Labor | Photos 1

DISPOSAL
Driver Signature (No) Customer Signature (No)

COMPLETION INFORMATION

COMPLETION/EXCEPTION NOTES

Select Print Format **SAVE**

Pathway: Operations > Dispatch