

Inactivity Fees - Visible On The Calendar (13851) [Enhancement]

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The calendar details for a service location has been updated to display inactivity fees for active services where the service frequency was set to 'On Call'. Charges will begin to display after the established grace period has ended (determined when the service was added). User can hover over the fee in the calendar to display additional details.

The screenshot displays a software interface for managing services. At the top, there's a table for 'ACTIVE SERVICES (2)' with columns: QTY, SERVICE CODE, SERVICE ID, FREQUENCY, SCHEDULE, RATE, START DATE, END DATE, CONTRACT EXP, and WO MINIMUM. Below this is a 'CALENDAR' view for August 2022. The calendar shows various service events and fees. Two red arrows point from the 'Administrative Fee' on Aug 1 to the 'Equipment Usage Fee \$3.50' events on Aug 11, 12, 13, 15, 16, and 17. A table at the bottom, titled 'QUOTES AND CONTRACTS (1)', has columns: ID, START DATE, EST. CLOSE DATE, FORMAT, STATUS, MONTHLY REVENUE, SALES REP, TITLE, AUTH/APPROVAL, and PRINT EMAIL.

Pathway: Customer > Search - Customer Details

Articles: N/A