

# Operations (Service Records) - Added Disposal Cost and Profit Fields (14322)[Enhancement]

Last Modified on 01/25/2023 2:56 pm EST

New fields for Disposal Cost and Estimated Profit have been added to the Service Record in the Completion Data tab.

The screenshot displays the 'EDIT SERVICE RECORD' interface. At the top, it shows business information for 'Example Business' and work order details: WORK ORDER 2165100, QTY 1, SERVICE CODE 15 Yard CD Service, EQUIPMENT 15YRO, WORK TYPE RO\_REMOVE, ORDER TYPE Quantity Decrease, and MATERIAL CD. Below this, there are fields for SCHED. DATE (06/18/21 Friday), ROUTE (02-301), SEQUENCE (0), and ACTUAL QTY (3.25). A note indicates the work was rescheduled from Thursday 6/17/21. The WORK STATUS is 'Service Completed' and POSTING STATUS is 'Billed - Invoice # 777777 Jun 21, 2021'. There are also fields for PO NUMBER, EXTERNAL ID, and ORDER NOTES. The 'CREATED BY' is Jo-Ann Montefusco on 6/15/21 2:33 pm. A 'REASON' field is present but empty.

The 'Completion Data' tab is active, showing a timeline of events:

- START: 06/18/21 6:37 pm - John Smith (Inactive) setting status to IN PROGRESS
- GEOFENCE ARRIVAL: 06/18/21 2:37 pm
- GEOFENCE DEPARTURE: 06/18/21 2:37 pm
- END: 06/18/21 6:59 pm - John Smith (Inactive) setting status to SERVICE COMPLETED
- DISPOSAL ARRIVAL: 06/18/21 2:59 pm - to Waste Mgnt-SRQ

A red message states: 'No Driver Signature / No Customer Signature'. Below this is a 'COMPLETION/EXCEPTION NOTES' field, which is currently empty.

At the bottom of the 'Completion Data' section, a summary table is displayed:

ESTIMATED REVENUE	OPERATIONS COST	DISPOSAL COST	ESTIMATED PROFIT	SERVICE TIME
\$ 360.00	\$ 36.52	\$ 189,000.00	\$ 360.00	22 mins

The 'DISPOSAL COST' and 'ESTIMATED PROFIT' fields are highlighted with a red box. At the bottom of the interface, there is a 'Select Print Format' dropdown, a printer icon, and a green 'SAVE' button.

Pathway: Accounts > (Search Account) > Service History (Account Details screen) > Select WO