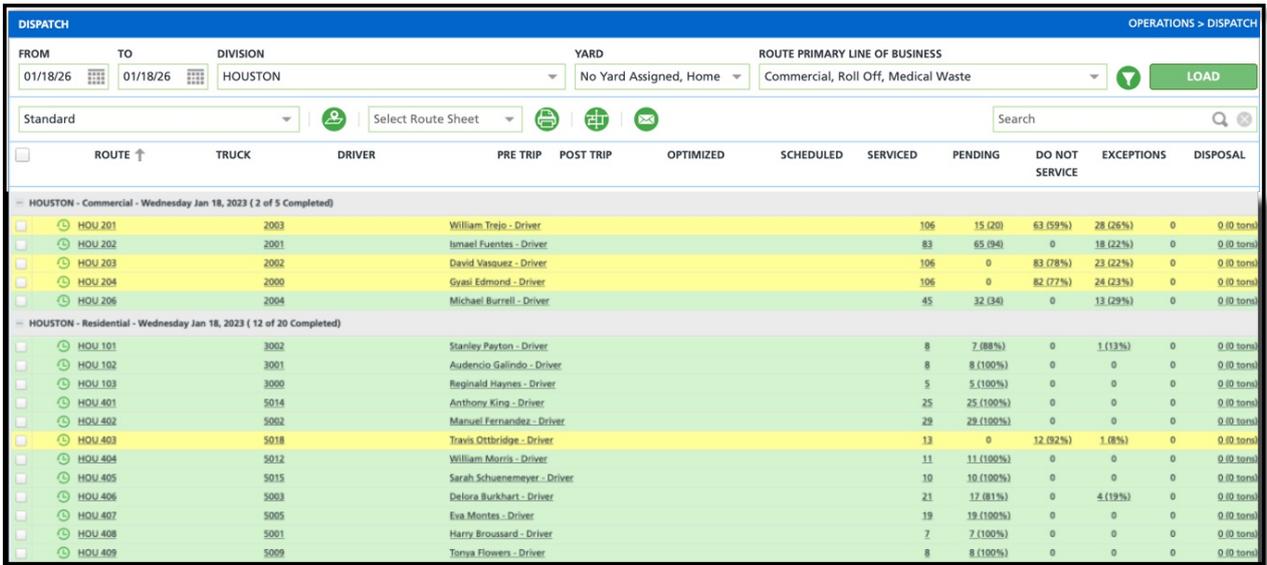


Dispatch Basics

Last Modified on 05/19/2026 11:16 am PDT

Pathway: [Operations > Dispatch](#)

The Dispatch screen serves as an operational interface facilitating the communication of route information between Navusoft and the NavuNav mobile application. Some of the features of this screen include: route status monitoring and driver timeline tracking, assess route productivity and apply routing changes.



Expand All Sections

Collapse All Sections

Helpful Tip: To search all text using CTRL-F, you must first click on the Expand All Sections button.

Field Descriptions

The Dispatch screen is comprised of two sections: the header section and the grid view section. Header fields are common across all grid views and are defined here. Grid view fields can change based on the Grid View selected.

Field	Description
Filters	
From/To	A date range to filter routes by the scheduled day of work. By default it is loaded with today's date.
Division	The location or region routes are assigned. Select one or more to filter the route list. The division(s) assigned to a user in their user account will determine which divisions they can access in this filter.

Route Primary Line of Business	The primary Line of Business assigned to a route. Select one or more lines of business to filter the route list.
Yard	The yard assigned to a route. Select one or more yards to filter the route list from a single or a limited number of yards.
Dispatch Screen Filter [icon]	Allows user to customize what is displayed on the dispatch screen when they log in.
Options	
Grid View Selection	Select which columns and data is to be displayed in the Grid View.
Select Route Sheet	If utilizing the Print option, select which format to use for the route sheet. See Print Route Sheets for more information.
Quick Actions [buttons]	Described below in the Quick Actions section below.
Grid View Fields	Detailed descriptions for each specific grid view can be found in the Dispatch Views article.

Grid Views

Grid Views are the different ways to view data. By default, the Dispatch screen displays in **Standard** view. Using the Grid View drop down, choose a different grid view depending on the task and data needed. For a full breakdown of field descriptions and grid views, see the [Dispatch Views](#) article.

The screenshot shows the Dispatch screen interface. At the top, there are filters for FROM (01/18/26), TO (01/18/26), DIVISION (HOUSTON), YARD (No Yard Assigned, Home), and ROUTE PRIMARY LINE OF BUSINESS (Commercial, Roll Off, Medical Waste). A 'LOAD' button is visible. Below the filters is a 'Select Route Sheet' dropdown and a search bar. The main area displays a grid view of routes with columns: DRIVER, PRE TRIP, POST TRIP, OPTIMIZED, SCHEDULED, SERVICED, PENDING, DO NOT SERVICE, EXCEPTIONS, and DISPOSAL. A dropdown menu is open on the left, showing various grid view options: Standard, Transport, Residential, Roll Off, Route Data Entry, Service Notifications, Labor Hours, Work Type, Work Order Posting, Crews, Vendor - Routed, and Vendor - Orders. The 'Standard' view is currently selected.

DRIVER	PRE TRIP	POST TRIP	OPTIMIZED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
William Trejo - Driver					106	15 (20)	63 (59%)	28 (26%)	0
Ismael Fuentes - Driver					83	65 (94)	0	18 (22%)	0
David Vasquez - Driver					106	0	83 (78%)	23 (22%)	0
Gyasi Edmond - Driver					106	0	82 (77%)	24 (23%)	0
Michael Burrell - Driver					45	32 (34)	0	13 (29%)	0
Stanley Payton - Driver					8	7 (88%)	0	1 (13%)	0
Audencio Galindo - Driver					8	8 (100%)	0	0	0
Reginald Haynes - Driver					5	5 (100%)	0	0	0
Anthony King - Driver					25	25 (100%)	0	0	0
Manuel Fernandez - Driver					28	28 (100%)	0	0	0
Travis Ottbridge - Driver					13	0	12 (92%)	1 (8%)	0
William Morris - Driver					11	11 (100%)	0	0	0
Sarah Schuenemeyer - Driver					10	10 (100%)	0	0	0
Delora Burkhardt - Driver					21	17 (81%)	0	4 (19%)	0
Eva Montes - Driver					19	19 (100%)	0	0	0
Harry Broussard - Driver					7	7 (100%)	0	0	0
Tonya Flowers - Driver					8	8 (100%)	0	0	0

Dispatch Tools

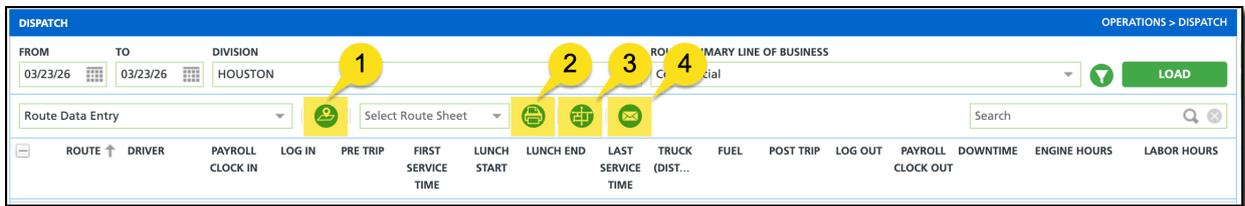
The Dispatch screen includes several tools designed to help dispatchers efficiently manage single or multiple routes, print route sheets, improve route efficiency, and send notifications to site contacts for events such as service delays.

The tools shown here are available in the header via quick buttons and at the row (route) level using right-click

functionality.

Dispatch Tools (header)

There are 4 quick buttons that also correspond to row level actions.



1. **Map Selected Routes** - select to open the Route Dispatch Map for one or more selected routes. This is the same as the row level Display on Map action.
2. **Print Route** (using the selected route sheet in the drop down) - create route sheets in pdf format. To learn more, see [Print Route Sheets](#).
3. **Optimized Selected Routes** - select to open the Start Route Optimization tool for one or more routes. This is the same as the row level Optimize Routes action.
4. **Email Notification** - select to open the Route Notification tool for one or more routes. This is the same as the row level Send Route Notification action.

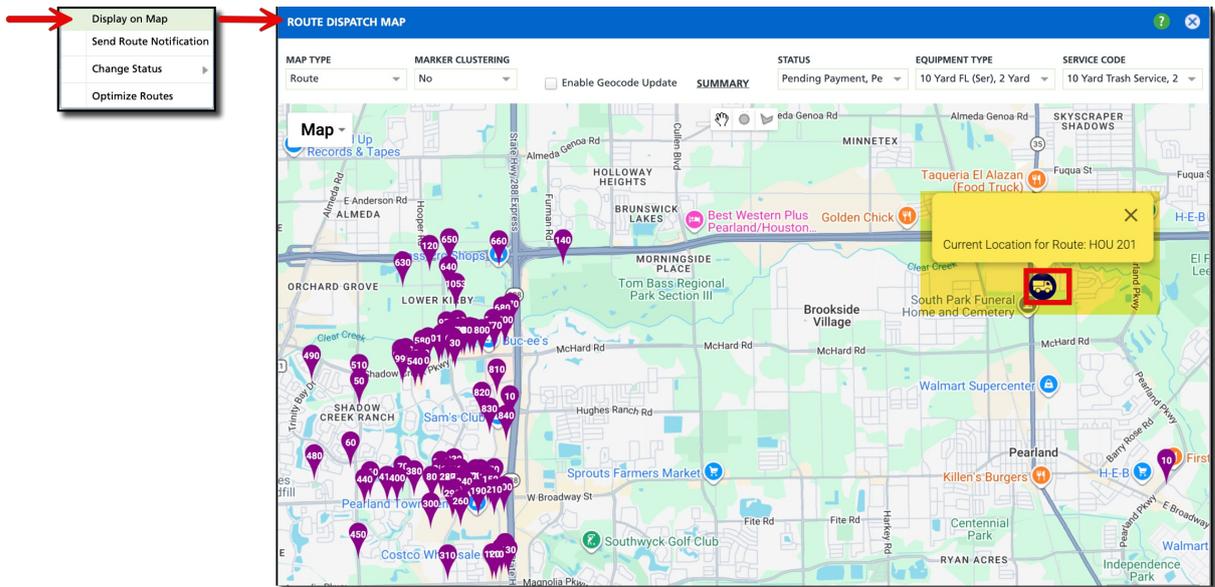
Dispatch Tools (right-click drop down)

Quick actions for dispatch are also provided at the route level by **right clicking** on the route's row. If multiple rows are selected, then these actions are performed for each route.

HOUSTON > Commercial > Friday Mar 6, 2026										0 of 3 completed (0 checked in)	
<input checked="" type="checkbox"/>	HOU_204	2000	G Edmond - ...	119	0	117 (98%)	2 (2%)	0	0 (0 tons)		
<input type="checkbox"/>	HOU_205R	2005	Ed Sulek (Admi...		0	2 (100%)	0	0	0 (0 tons)		
<input type="checkbox"/>	HOU_206	2005	Ed Sulek (Ad... 7:47 am 9:30 am		0	77 (100%)	0	0	0 (0 tons)		
HOUSTON > Commercial > Saturday Mar 7, 2026										0 of 3 completed (0 checked in)	
<input type="checkbox"/>	HOU_201		A Jones - Dri...		0	77 (99%)	1 (1%)	0	0 (0 tons)		

Display on Map

Right-click any row and select **Display on Map** to visualize the route.

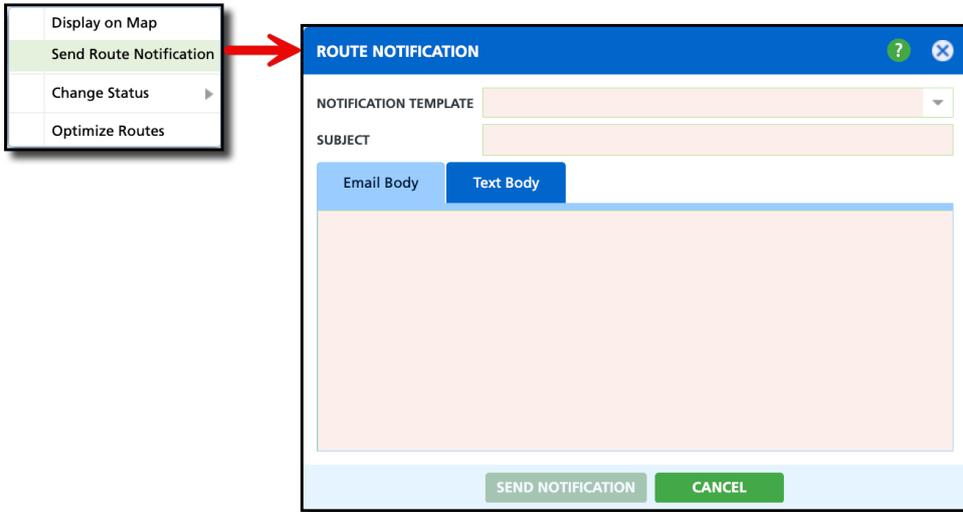


Send Route Notification

Use this option to mass send email and text notifications (such as route changes or delays) to all locations on a route.

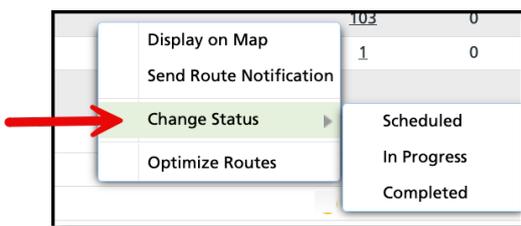
- Notifications are sent based on the contact's Service Notification Method preference.
- Notification Templates are used to pre-fill content and speed up the sending process.

For more details, see [Route and Service Notifications](#)



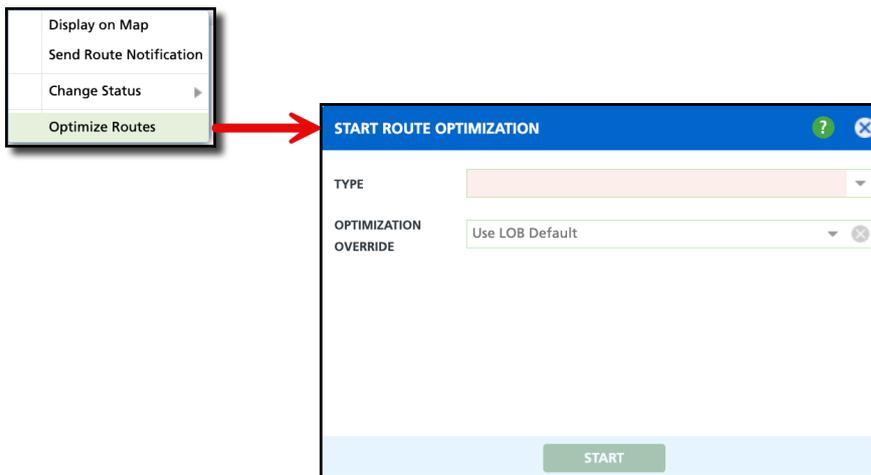
Change Status

Right click on a row and select an option from the **Change Status** menu to manually override the selected route's current status.



Optimize Routes

Right-click on a route and select **Optimize Routes** to balance and reorganize stops among routes to enhance operational efficiency. *For details about this process, see [Route Optimization](#).*



Route Operations

There are several tools provided within the Dispatch screen to help dispatchers manage routes and drivers to help with day-to-day operations. This interface is designed for high-speed interaction, allowing dispatchers to pivot from high-level monitoring to a granular detail with a single click.

Manage routes more effectively using the built-in dashboard tools and visual indicators.:

At-a-Glance Route Monitoring

At-a-glance route monitoring ensures that dispatchers can diagnose the health of routes at a single glance, rather than digging through complex data tables.

Color Coding

Color coding each row provides dispatchers a quick assessment of a route's current status.

- **Green** = Completed, driver has serviced (or marked those they couldn't with an exception) all stops.
- **Yellow** = In-Progress, driver has logged in their tablet, with route started
- **White** = Scheduled, driver has not started their route or possibly the tablet is not working

Route Timeline

Clicking on the Route Timeline clock icon provides a deep dive into the route's progression and serves as the primary hub for check-in and completion actions.

Health Status Indicator

The Health Status indicator is a color-coded "traffic light" system (Green, Orange, Red) which provides an immediate visual diagnostic of a route's performance. Health Status monitoring needs to be enabled in *Setup > Operations > Route* and further defined in *Setup > Services > Line of Business > Optimization [tab] > Health Score Weights*.

Alerts

If a driver capability issue exists (such as a driver being assigned to a route that does not align with their capability settings), a site address has not been geocoded (preventing Turn-by-Turn navigation in the driver app), or a site is marked as a VIP account, the system will display an alert to draw the dispatcher's attention.

Driver Capability Alert

This alert is displayed next to the driver's name and identifies the capability required to service the assigned route. The alert is informational only and does not prevent the driver from logging into their device or servicing the route. Additional information about Driver Capability can be reviewed here: [Worker Availability and Capability](#).

QAWASTE > YARD: LAYARD > Commercial > Tuesday May 12, 2026					
<input type="checkbox"/>	DOC COM 101	DOCT1	Aliena Somers - Admin-NS (Sa...	21	5 (5)
<input type="checkbox"/>	LA 102 (SAMON)	DTRUCK	Paul Gonzalez - QA Expert (A...	12	11 (14)
<input type="checkbox"/>	LA405	DOCT1	Olivia Paige - Software Engin...	13	0
QAWASTE > Residential > Tuesday May 12, 2026					
<input type="checkbox"/>	DOC RES 102	DOCT2	Aliena Somers - Admin-NS (Sales)	10	0

Geocode Alert

This alert is displayed next to the Scheduled column count on the Dispatch screen and indicates if there are any sites on the route that have either not been geocoded (identified with a red exclamation icon) or may have an incorrect geocode (identified with a yellow check mark icon).

Sites that are incorrectly geocoded, or have not been geocoded, affect Turn-by-Turn navigation within the NavuNav Driver app. It is important to review and correct these locations to help ensure accurate routing and navigation for drivers.

QAWASTE > YARD: LAYARD > Commercial > Tuesday May 12, 2026					
<input type="checkbox"/>	DOC COM 101	DOCT1	Aliena Somers - Admin-NS (Sa...	21	5 (5)
<input type="checkbox"/>	LA 102 (SAMON)	DTRUCK	Paul Gonzalez - QA Expert (A...	12	11 (14)
<input type="checkbox"/>	LA405	DOCT1	Olivia Paige - Software Engin...	13	0
QAWASTE > Residential > Tuesday May 12, 2026					
<input type="checkbox"/>	DOC RES 102	DOCT2	Aliena Somers - Admin-NS (Sales)	10	0

No Route Assigned

If a work order is created without an assigned route, the service location will appear under the Line of Business for the division associated with that location. This should be reviewed daily to help prevent missed pickups or unassigned service work.

Orders created from the Customer Portal (if configured for the account class) will feed into the No Route Assigned.

QAWASTE > Commercial > Tuesday May 12, 2026					
<input type="checkbox"/>	NO ROUTE ASSIGNED			1	1 (100%)
<input type="checkbox"/>	LA 103	151	Test2 Dispatcher User - Dispat...	3	3 (3)
QAWASTE > YARD: LAYARD > Commercial > Tuesday May 12, 2026					
<input type="checkbox"/>	DOC COM 101	DOCT1	Aliena Somers - Admin-NS (Sa...	21	5 (5) 16 (76%)
<input type="checkbox"/>	LA 102 (SAMON)	DTRUCK	Paul Gonzalez - QA Expert (A...	12	11 (14) 0
<input type="checkbox"/>	LA405	DOCT1	Olivia Paige - Software Engin...	13	0 13 (100%)
QAWASTE > Residential > Tuesday May 12, 2026					

Services List

The Services List provides a detailed view of the assigned stops for a route, categorized by the Work Status of each service record. To view specific records, click on any value within the **Scheduled**, **Serviced**, **Pending**, **Do Not Service**, and **Exceptions** columns the list will automatically filter to show only stops with a matching work status.

DISPATCH										OPERATIONS - DISPATCH		
FROM	TO	DIVISION	YARD	ROUTE PRIMARY LINE OF BUSINESS								
05/12/26	05/12/26	QAWASTE	No Yard Assigned, Disposal & I	Commercial, Residential							LOAD	
Standard										Select Route Sheet		
ROUTE	TRUCK	DRIVER	PRE TRIP	POST TRIP	OPTIMIZED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL	
+ QAWASTE > Commercial > Tuesday May 12, 2026											1 of 2 completed (0 checked in)	
- QAWASTE > YARD: LAYARD > Commercial > Tuesday May 12, 2026											1 of 3 completed (0 checked in)	
✓	DOC COM 101	DOCT1	Allena Somers - Admin-NS (Sa...			21	5 (5)	15 (71%)	1 (5%)	0	0 (0 tons)	
☐	LA 102 (SAMON)	DTRUCK	Paul Gonzalez - QA Expert (A...			12	11 (14)	0	1 (8%)	0	0 (0 tons)	
☐	LA405	DOCT1	Olivia Paige - Software Engin...			13	0	13 (100%)	0	0	0 (0 tons)	
- QAWASTE SERVICES LIST											0 of 1 completed (0 checked in)	
Dispatch											0	
Select Print Format											0	
PRINT COMPLETED											0 (0 tons)	
ROUTE	SEQ	ORDER NOTE	SITE	SCHEDULED DATE	CREATED ON	WO#	WO TYPE	SERVICE TYPE	QTY	EQUIPMENT	PHOTOS	
DOC CO...			571001 Scandia Heating and Air Conditioning 21260 Olinda Trail N, Scandia	Tue 5/12/26	3/29/26 4:27am	11212615	Scheduled Service COMPLETED	FL Service	1	10 Yard FL (Ser)		
DOC CO...			49162001 Cascade Nutrition 201 N Cascade St, Osceola	Tue 5/12/26	3/29/26 4:27am	11214234	Scheduled Service COMPLETED	FL Service	1	2 Yard FL (Ser)		
DOC CO...			642001 Osceola Auto 401 Cascade St S, Osceola	Tue 5/12/26	3/29/26 4:27am	11215751	Scheduled Service COMPLETED	FL Service	1	10 Yard FL (Ser)		
DOC CO...			668001 Auto Process Service Changes Test 14351 Scandia Trail N, Scandia	Tue 5/12/26	3/29/26 4:27am	11215752	Scheduled Service COMPLETED	FL Service	1	10 Yard FL (Ser)		
DOC CO...			49315001 * Vistrock Associates 2668 VEBROCK DR, OSCEOLA	Tue 5/12/26	3/29/26 4:27am	11218193	Scheduled Service IN PROGRESS	FL Service	1	2 Yard FL		
DOC CO...			49415001 Osceola Medical Center 2600 65th Ave, Osceola	Tue 5/12/26	3/29/26 4:27am	11218195	Scheduled Service COMPLETED	FL Service	1	4 Yard FL		
DOC CO...			418001 Renovation Gym 4405 Pheasant Ridge Dr NE, Blaine	Tue 5/12/26	3/29/26 4:27am	11218202	Scheduled Service DO NOT SERVICE Vacation Hold	FL Service	1	2 Yard FL		
DOC CO...			49121002 Wild Winery 37242 Wild Mountain Rd,	Tue 5/12/26	3/29/26 4:27am	11219673	Scheduled Service IN PROGRESS	FL Service	1	2 Yard FL		

Status Columns

- **Scheduled:** Displays all stops scheduled for a route regardless of work status.
- **Serviced:** Displays only the stops that the driver has marked complete on a route.
- **Pending:** Displays only the stops that have yet to be serviced on the route.
- **Do Not Service:** Displays only the stops where the Work Status is 'Do Not Service' and includes a 'Do Not Service Reason.'
- **Exceptions:** Displays only the stops where the driver has selected the Exception icon in NavuNav and provided an Exception Reason.

VIP Indicator

For sites marked as VIP in the Customer Service screen, a purple star icon is displayed next to the Site ID. This indicator also appears in the NavuNav Driver app and serves as a visual cue only.

EDIT SITE

Basic Settings | **Billing Settings** | BIC Profile | Required Capabilities

NAME: Viebrock Associates | DIVISION: []

NAME 2: []

ADDRESS LINE 1: []

ADDRESS LINE 2: []

CITY/STATE/POSTAL CODE: OSCEOLA

PHONE 1: (201) 555-0 []

PHONE 2: (201) 555-0 []

OLD ID: []

PO#: 4321 - Site Level

SIGNATURE REQUIRED: | LEED REPORTABLE: | **VIP:** | STATE ID: []

GENERATOR: [] | EPA: []

DOC CO...	Address	Start Date	End Date
668001	401 Cascade St S, Osceola Auto Process Service Changes Test 14351 Scandia Trail N, Scandia	Tue 5/12/26	3/29/26 4:27am
49315001 *	Viebrock Associates 2668 VIEBROCK DR, OSCEOLA	Tue 5/12/26	3/29/26 4:27am
49415001	Osceola Medical Center 2600 65th Ave, Osceola	Tue 5/12/26	3/29/26 4:27am

Field Descriptions - Services List

The Services List screen is comprised of two sections: the header section and the grid view section. Header fields are common across all grid views and are defined here. Grid view fields will change based on the Grid View selected.

Field	Description
Header	
Grid View Selection	Select which columns and data is to be displayed in the Grid View.
Select Route Sheet	If utilizing the Print option, select which format to use for the route sheet. See Print Route Sheets for more information.
Actions / Tools [buttons]	Described below in the Tools section below.
Grid View Fields	Explore each grid to view the different data displayed based on the grid selection.

Grid View - Services List

Grid Views are the different ways to view data. By default, the Services List screen displays in **Dispatch** view. Using the Grid View drop down, choose a different grid view depending on the task and data needed. Explore each grid view to learn about the different way the work order (service) data is presented.

SERVICES LIST							
ROUTE	SEQ ↑	ORDER NOTE	SITE	SCHEDULED DATE ↑	CREATED ON	WO#	WO TYPE
<input type="checkbox"/>	DOC CO...		<input checked="" type="checkbox"/> 571001 Scandia Heating and Air Conditioning 21260 Olinda Trail N, Scandia	Tue 5/12/26	3/29/26 4:27am	11212615	Scheduled Service COMPLETED
<input type="checkbox"/>	DOC CO...		49162001 Cascade Nutrition 201 N Cascade St, Osceola	Tue 5/12/26	3/29/26 4:27am	11214234	Scheduled Service COMPLETED
<input type="checkbox"/>	DOC CO...		<input checked="" type="checkbox"/> 642001 Osceola Auto 401 Cascade St S, Osceola	Tue 5/12/26	3/29/26 4:27am	11215751	Scheduled Service COMPLETED
<input type="checkbox"/>	DOC CO...		<input checked="" type="checkbox"/> 668001 Auto Process Service Changes Test 14351 Scandia Trail N, Scandia	Tue 5/12/26	3/29/26 4:27am	11215752	Scheduled Service COMPLETED

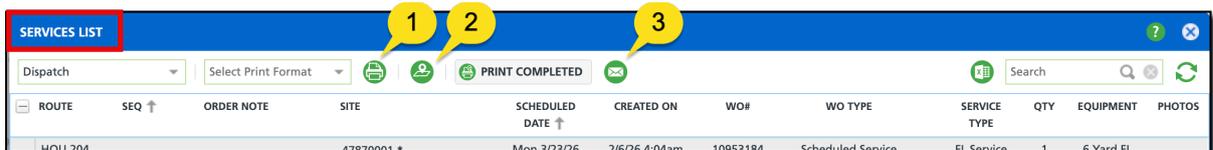
Tools - Services List

There are several tools provided within Services List to help dispatchers manage specific services for a given route quickly from the main screen.

These tools are provided in the header via quick buttons and at the row (route) level.

Services List Tools (header)

There are 3 quick buttons that also correspond to row level actions.



1. **Print Selected Service Records** (using the selected print format in the dropdown) - create work orders in pdf format
2. **Map Selected Service Records** - select to open the Route Dispatch Map for one or more selected work orders. This is the same as the row level Display on Map action.
3. **Send Notification to Selected Service Records** - select to open the Route Notification tool for one or more work orders. This is the same as the row level Send Route Notification action.

Services List Tools (row/route level)

Tools for the Services List are also provided at the **row level** by right clicking on a row (work-order). If multiple rows are selected, then these actions are performed for each work order.

NOTE: If you are selecting more than one site, you must right-click within the row of one of the selected sites to display the list of options. At the top of the list, a count of how many rows were selected is displayed.

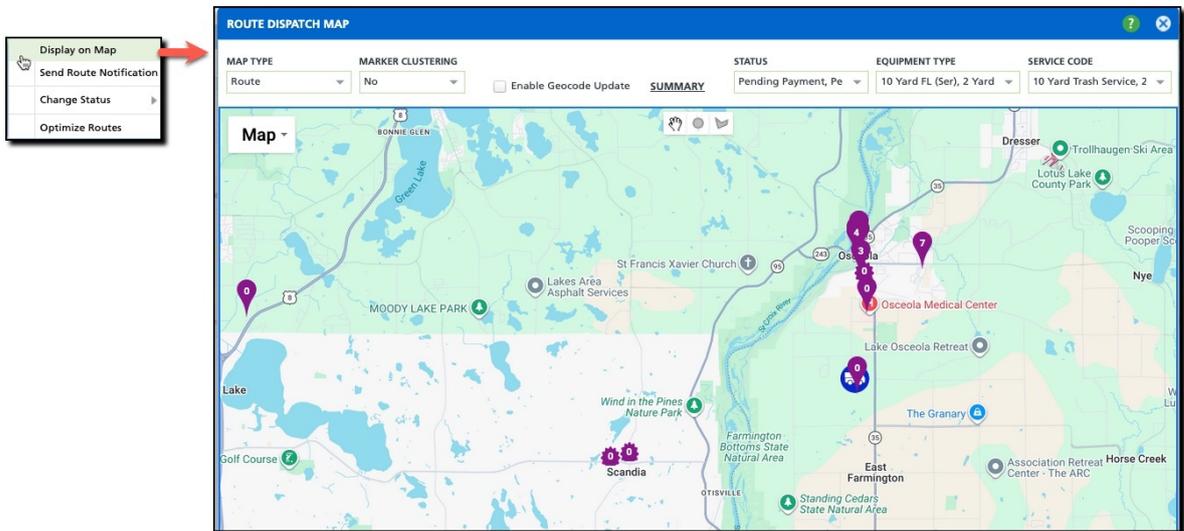
SERVICES LIST								
Dispatch		Select Print Format			PRINT COMPLETED		VIP (1) <input type="checkbox"/>	
<input type="checkbox"/> ROUTE	SEQ ↑	ORDER NOTE	SITE	SCHEDULED DATE ↑	CREATED ON	WO#	WO TYPE	S
<input type="checkbox"/>			Auto Process Service Changes Test 14351 Scandia Trail N, Scandia				COMPLETED	
<input checked="" type="checkbox"/>	DOC CO...		49315001 * ✨ Viebrock Associates	Tue 5/12/26	3/29/26 4:27am	11218193	Scheduled Service IN PROGRESS	FL
<input type="checkbox"/>	DOC CO...			Tue 5/12/26	3/29/26 4:27am	11218195	Scheduled Service COMPLETED	FL
<input type="checkbox"/>	DOC CO...			Tue 5/12/26	3/29/26 4:27am	11218202	Scheduled Service DO NOT SERVICE Vacation Hold	FL
<input checked="" type="checkbox"/>	DOC CO...		Wild Winery 37242 Wild Mountain Rd, Taylors Falls	Tue 5/12/26	3/29/26 4:27am	11219673	Scheduled Service IN PROGRESS	FL
<input checked="" type="checkbox"/>	DOC CO		49469001 St. Croix Valley Hobby Farm 65 WI-35, Osceola	Tue 5/12/26	3/29/26 4:27am	11220286	Scheduled Service IN PROGRESS	FL
<input checked="" type="checkbox"/>	DOC CO...		49232001 * COD Caribou Cafe 112 Chieftain St, Osceola	Tue 5/12/26	4/1/26 2:16pm	11235853	Scheduled Service IN PROGRESS	FL

Right-click row to view options

Select sites to include

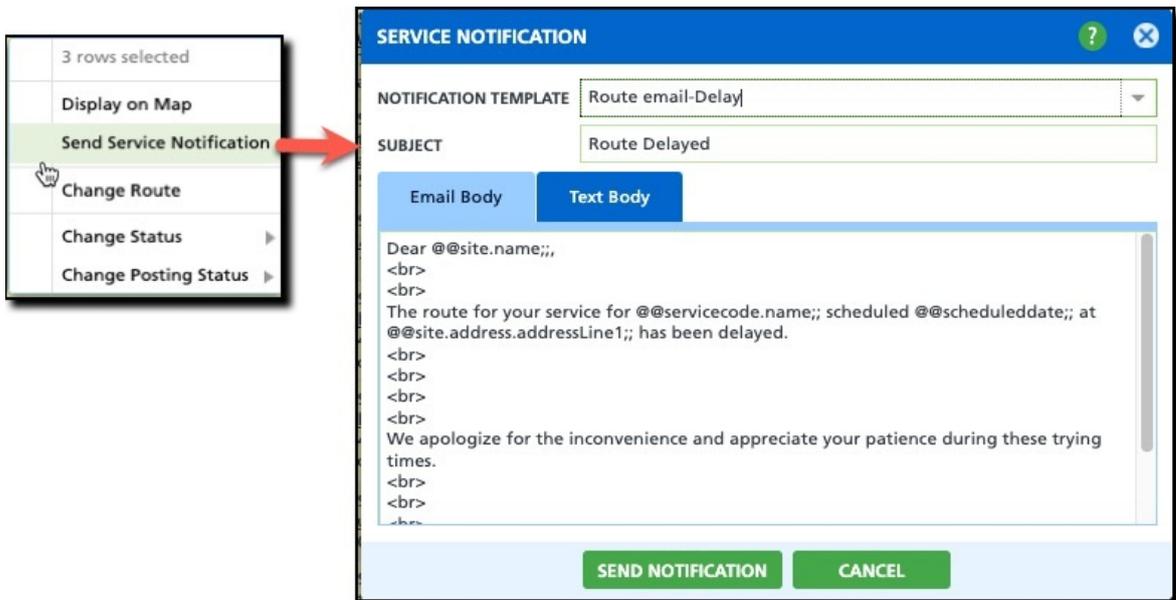
Display on Map

Right-click any row and select **Display on Map** to visualize the service as it pertains to the site(s) selected.



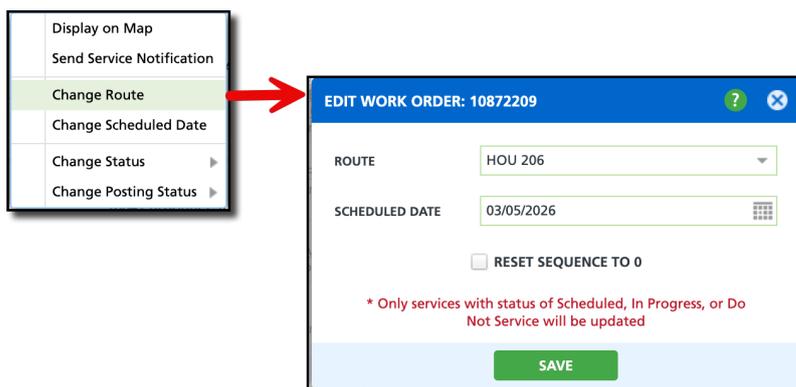
Send Service Notification

Use this option to mass send email and text notifications (such as route changes or delays) to **select** locations on a route. Notifications will be delivered based on the contact's 'Service Notification Method' preference. *For more details, see [Route and Service Notifications](#).*



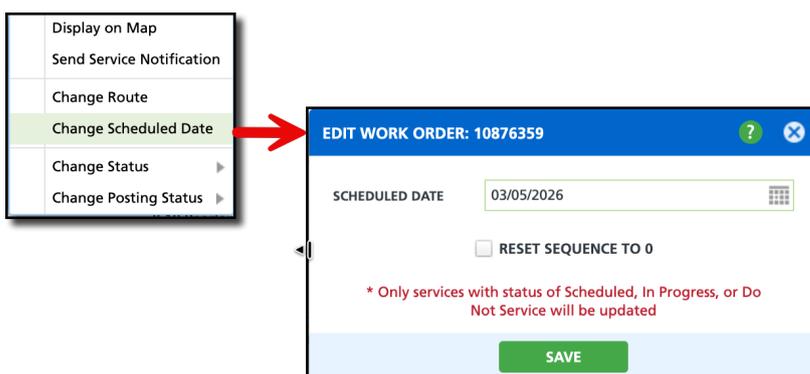
Change Route

Right click any row and select the **Change Route** option to edit route information for the selected work order.



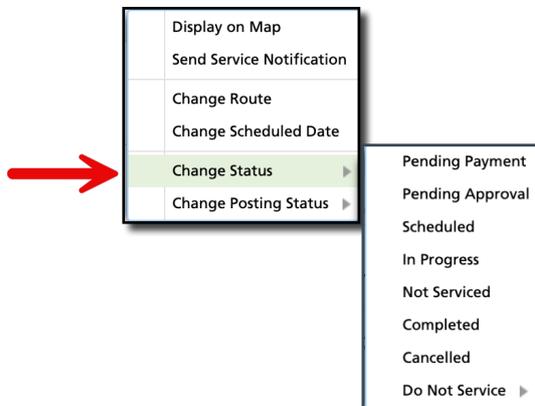
Change Scheduled Date

Right click on a row and select the **Change Scheduled Date** option to manually override the date the service is scheduled to be worked.



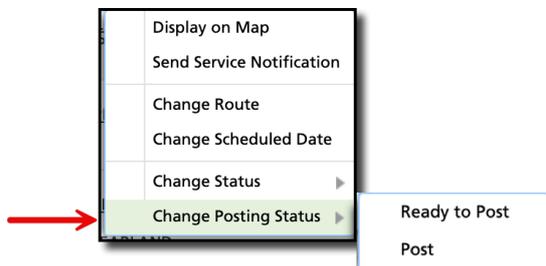
Change Status

Right click any row and select an option from the **Change Route** menu to manually override the route's current **Status**.



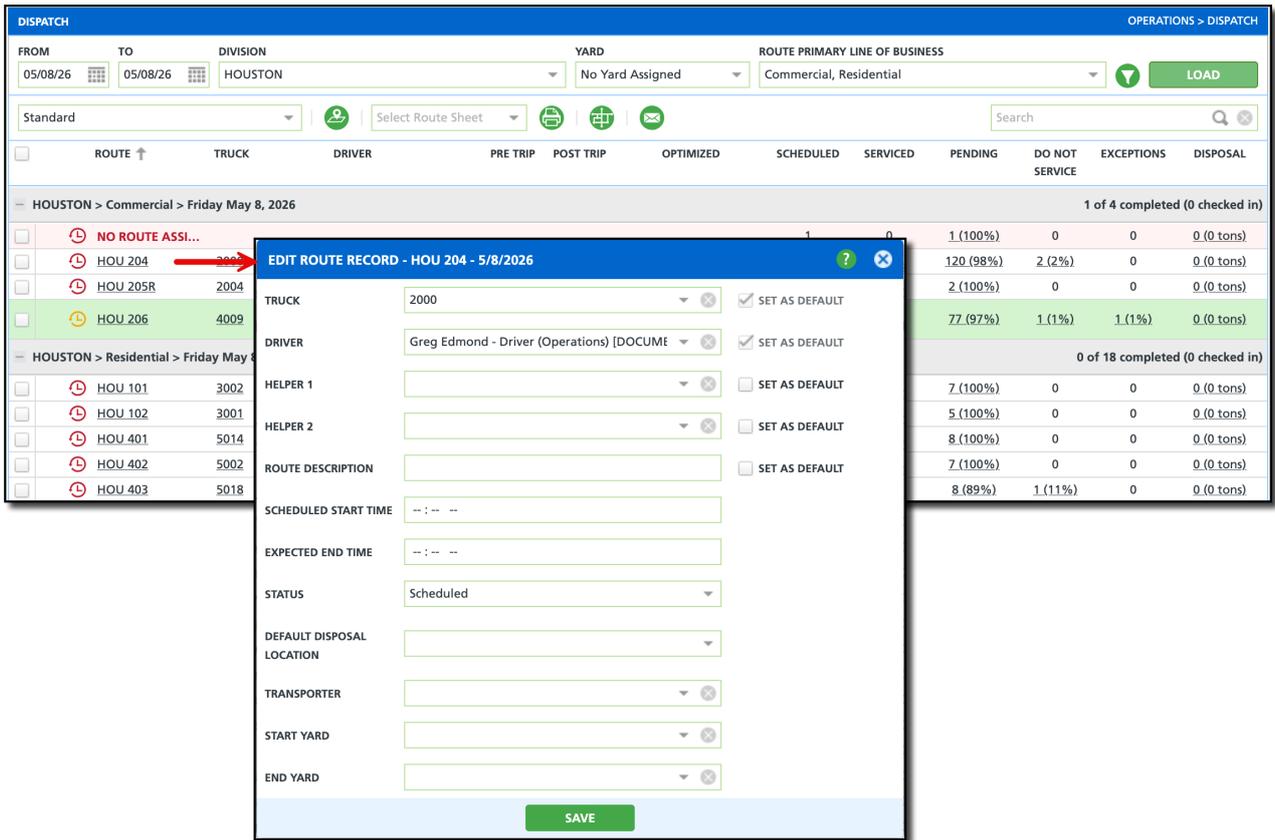
Change Posting Status

Right click any row and select an option from the **Change Route** menu to manually override the route's **Posting Status**.



Edit Route

Double click a row in the Dispatch screen to open the **Edit Route Record** for that route. This allows the Dispatch Operator to edit many fields relating to the route.



Edit Route Record Field Descriptions

Field	Description
Truck	Displays the name of the truck assigned to the route. Select the drop down to assign a different truck. If "Set as Default" is selected, the truck that is selected will remain as the default for the route.
Driver	Displays the name of the driver assigned to the route. Select the drop down to assign a new driver. The color of text displayed signifies whether the driver is available (black) or not available (red). If "Set as Default" is selected, the driver that is selected will remain as the default for the route.
Helper 1 and Helper 2	Displays the name of the helper assigned to the route. Select the drop down to assign a new helper. If "Set as Default" is selected, the helper that is selected will remain as the default for the route.
Route Description	Option to add a description that will display in parenthesis after the Route ID.
Scheduled Start Time	Identifies the Scheduled Start Time for a route.
Expected End Time	Identifies the time the driver is expected to complete their route.

Status	The current status of the route and allows for dispatch operators to change.
Default Disposal Location	The disposal location for a route and is required for Manifest Processing.
Transporter	The transporter for a route and is required for Manifest Processing.
Start Yard	The Start Yard the truck leaves from at the start of the route.
End Yard	The End Yard the truck returns to at completion of a route.

Worker Calendar

The Worker Calendar displays the route assignments for a selected worker. To open the Worker Calendar, select the worker's name from the Dispatch screen - only workers assigned to a route are available for selection. Additional information about the Worker Calendar can be found here: [Truck and Worker Calendars](#)

The screenshot displays the Dispatch system interface. At the top, there are filters for 'FROM' (05/08/26), 'TO' (05/08/26), 'DIVISION' (HOUSTON), 'YARD' (No Yard Assigned), and 'ROUTE PRIMARY LINE OF BUSINESS' (Commercial, Residential). A 'LOAD' button is visible. Below the filters is a table with columns: ROUTE, TRUCK, DRIVER, PRE TRIP, POST TRIP, OPTIMIZED, SCHEDULED, SERVICED, PENDING, DO NOT SERVICE, EXCEPTIONS, and DISPOSAL. The table shows routes for 'HOUSTON > Commercial > Friday May 8, 2026' and 'HOUSTON > Residential > Friday May 8, 2026'. A worker named 'George Edmond' is highlighted in red. Below the table, a 'WORKER: GEORGE EDMOND - DRIVER (OPERATIONS)' calendar is shown. The calendar displays route assignments for the worker from April 26 to June 6, 2026. The assignments are for 'HOU 204 - Driver' on various days.

Permissions

The following permission is required to view and use the Dispatch screen:

Permission ID	Permission Name
88	Dispatch

Related Articles:

[Dispatch Screen Views](#)

[Truck and Worker Calendars](#)

[Route Optimization](#)

[Active Dispatch](#)

[Join a Screen Share Session with a Driver](#) - helpful for troubleshooting. Provides a system user access to the driver's screen.
