

# Operations (Dispatch) - Worker Availability Exceptions (14221, 14222) [Enhancement]

Last Modified on 01/25/2023 12:54 pm EST

The Worker Calendar has been updated to display the *Add Worker Availability Exception* 'Note' upon hover in the calendar.

Add a Worker Availability Exception:

1. Click on the + icon to open tool.
2. Select the Type of worker availability exception.
3. Select a Start Date the exception will begin.
4. Select an End Date the exception will end.
5. Add a Note with details or a summary of the exception. Hover over the exception in the calendar to display the note.
6. Select Save to apply.

The screenshot displays the 'CINDI ALFONSO (SICK) - SEPTEMBER 25, 2022 THRU NOVEMBER 5, 2022' calendar interface. A modal window titled 'ADD WORKER AVAILABILITY EXCEPTION' is open, showing the following details:

- USER: Cindi Alfonso
- TYPE: Sick
- START DATE: 10/06/2022
- END DATE: 10/06/2022
- NOTE: this is a note on 10/6 for her sick day.

The calendar grid shows dates from Sep 25 to Oct 1. A red box highlights the 'Route 02-604 - Driver Exception Sick' entry on Oct 6. A hover tooltip for this entry displays the note: 'this is a note on 10/6 for her sick day Created By: Lori Sheldt Oct 25 2022 8:50AM'. A red arrow points from the '+' icon in the top left to the dialog box, and another red arrow points from the dialog box to the hover tooltip.

## Worker Name Display Updated to Reflect Availability Exception (14222)

In Dispatch, if a worker has an Availability Exception, their name will display in red font followed by the exception type in parenthesis. Availability Exceptions are only indicators of a worker's availability and do not prevent a worker from being assigned to a route.

**DISPATCH**

FROM: 10/06/22 TO: 10/06/22 DIVISION: Augusta, CINCY, Clearwater, DAY, NWA, Oldsmar, Orlando, Sarasota, Topeka, Training Division

Standard Select Route Sheet

ROUTE ↑	TRUCK	DRIVER
Thursday Oct 6, 2022 ( 0 of 8 Completed)		
02-601	02-6005	Dave Pike - Support Analyst
02-602	02-6006	Ihor Rapalyuk - iOS Developer
02-603		Michael Shannon - Tech Guy
02-604		Cindi Jones - Driver (Sick)
02-608		Marcellous Goodman (Inactive)
02-PASSTHRU		
11-301		Tyler Parshaw
12-301		Darryl Johnston - CLW Driver

**EDIT ROUTE RECORD**

TRUCK: 02-6002

DRIVER: Cindi Jones - Driver (Sick)

HELPER 1: [Empty]

HELPER 2: [Empty]

MILES: [Empty]

START TIME: [Empty]

END TIME: [Empty]

STATUS: Scheduled

DISPOSAL LOCATION: [Empty]

TRANSPORTER: Bobcast Disposal d/b/a Orion Waste Solutions

START YARD: [Empty]

END YARD: [Empty]

SAVE

Pathway: Operations > Dispatch > (Select Drivers Name)