

Operations (Dispatch) - Selection Views Added to Customer Service History and Updates to Dispatch Views (14479) [Enhancement]

Last Modified on 01/25/2023 12:51 pm EST

The following changes have been made to the Dispatch and Customer Service History views:

1. A view selection has been added to the Service History section of the Accounts screen. Selection options here are similar to what is available in Dispatch.
2. *Billing 2* has been removed as a view option in Dispatch and a 'Recurring Revenue' column was added to the Billing view.
3. The 'PO Number' column has been removed from the Dispatch and Customer Service History views and replaced with a 'PO / Blanket PO' column.

ROUTE	SEQ ↑	ORDER NOTE	SCHEDULED DATE ↓	CREATED ON	WO#	WO TYPE	SERVICE TYPE	QTY	EQUIPMENT	PO / BLANKET PO	PHOTOS
1153			Wed 9/1/22	9/1/22 3:00am	3948823	Scheduled Service	FL Service	1	6 Yard		
			Thu 9/22/22	9/22/22 9:33am	4067752	On Call COMPLETED	FL Extra Pick Up	1	6 Yard		
1153			Wed 9/28/22	8/14/22 3:00am	3887855	Scheduled Service	FL Service	1	6 Yard		
			Thu 9/29/22	9/29/22 9:56am	4100006	On Call	FL Extra Pick Up Dest: Apac Quarry	1	6 Yard	2223	
1153			Wed 10/5/22	8/21/22 3:00am	3920159	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 10/12/22	8/28/22 3:00am	3924513	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 10/19/22	9/4/22 3:00am	3984689	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 10/26/22	9/11/22 3:00am	4016947	Scheduled Service	FL Service	1	6 Yard		
1161		this is work order notes on delivery, route 11-100	Tue 11/1/22	11/2/22 8:58am	4261990 *	Add Service	FL Delivery	2	8 Yard		
1153		order notes on the work order	Wed 11/2/22	9/18/22 3:00am	4089214 *	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 11/9/22	9/25/22 3:00am	4081484	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 11/16/22	10/2/22 3:00am	4113723	Scheduled Service	FL Service	1	6 Yard		
			Tue 11/22/22	11/22/22 4:26pm	4357229	On Call NOT SERVICED FL Bld Blocked	FL Extra Pick Up	1	6 Yard		
1161		this is my order note for this oncall i am entering	Wed 11/23/22	11/22/22 4:00pm	4261991 *	On Call	FL Extra Pick Up Dest: One Stop Landscap	1	8 Yard		
1153			Wed 11/23/22	10/9/22 3:00am	4146045	Scheduled Service	FL Service	1	6 Yard		
			Fri 11/25/22	11/22/22 4:29pm	4357230	On Call	FL Extra Pick Up	1	6 Yard		
1153			Wed 11/30/22	10/16/22 3:00am	4178006	Scheduled Service NOT SERVICED	FL Service	1	6 Yard		
1153			Wed 12/7/22	10/23/22 3:00am	4210275	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 12/14/22	10/30/22 3:00am	4242521	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 12/21/22	11/6/22 3:00am	4274804	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 12/28/22	11/13/22 3:00am	4307120	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 1/4/23	11/20/22 3:00am	4339484	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 1/11/23	11/27/22 3:00am	4371845	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 1/18/23	12/4/22 3:00am	4404303	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 1/25/23	12/11/22 3:00am	4436588	Scheduled Service	FL Service	1	6 Yard		
1153			Wed 2/1/23	12/18/22 3:00am	4468905	Scheduled Service	FL Service	1	6 Yard		