

Orientation

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Welcome to your new knowledge base! We're glad to have you here. ☺

We've created some content here to answer questions you might have and share some different configuration options:

- **Get Started:** This is an abbreviated version of our whole Getting Started Guide, which walks you through some of the settings and configurations you may want to tweak to test things out. This is a custom content category, so it's a category that behaves more like an article.
- **Get help:** Find all the ways you can request help during and after your trial. This is a blog style category.
- **Evaluation resources:** Check out reviews from other KnowledgeOwl users, learn how to connect with us outside of your trial, and learn how to delete all this content once you don't need it. This is a default category.
- **Trial FAQs:** Here, we provide answers to some of the questions we get asked most often by trial users. This is a topic display category using the accordion layout. You can ignore this category if you created this new knowledge base as part of an existing paid account!